

Annual Report

OF

**CENTRE FOR INTERNAL QUALITY ASSURANCE
(CIQA)**

PROGRAMMES UNDER

OPEN AND DISTANCE LEARNING MODE

2023-24

Contents

Part – I: General Information	3
Part – II: Requirements as per Centre for Internal Quality Assurance (CIQA) Functioning-----	22
Part – III: Human Resources and Infrastructural Requirements	33
Part – IV: Examinations.....	37
Part – V: Programme Project Report (PPR) and Self-Learning Material (SLM)	48
Part – VI: Programme Delivery through Learner Support Centre (LSC)	49
Part – VII: Self Regulation through disclosures, declarations and reports	82
Part – VIII: Admission and Fees	86
Part – IX: Grievance Redressal Mechanism.....	92
Part – X: Innovative and Best Practices.....	94
DECLARATION.....	96

Part – I: General Information

1.1 Date of notification of the Centre(attach a copy of the notification):

<https://psou.ac.in/asset/docs/ciqa/1.%20Establishment%20of%20CIQA.pdf>

1.2 Details of Director, CIQA

- Name: Dr. Gurdip Singh Batra
- Qualification: Post.Doc., Ph.D., M.Com
- Appointment Letter and Joining Report: Upload (PDF)
<https://psou.ac.in/asset/docs/ciqa/3.%20CIQA%20Director%20Appointment.pdf>

1.3 Details of CIQA Committee:

a. Composition as per Regulations

S. No.	Designation	Nomination as	Name and Qualification	Specialization	Date of Nomination in CIQA Committee
a.	Vice Chancellor of the University	Chairperson	Prof. Karamjeet Singh, Vice Chancellor	Commerce	05.06.2023
b.	Three Senior teachers of HEI	Member 1	Dr. Amitoj Singh School of Science and Emerging Technology	Computer Science	05.06.2023
		Member 2	Dr. Sulakshna School of Business Management and Commerce	Business Management	05.06.2023
		Member 3	Dr. Sukhpal Kaur School of Social Sciences and Liberal Arts	Political Science	05.06.2023
c.	Head of three Departments or	Member 4	Dr. Baljit Singh Khehra School of Science and Emerging Technology	Computer Science	05.06.2023
		Member 5	Dr. Navleen Multani School of Languages	English	05.06.2023

	School of Studies from which programme is being offered in ODL and Online mode	Member 6	Ms. Parampreet Kaur School of Social Science and Liberal Arts	History	05.06.2023
d.	Two External Experts of ODL and/or Online Education	Member 7	Prof. Manjulika Srivastva Director CIQA, IGNOU	Education	05.06.2023
		Member 8	Prof. Harsh Gandhar USOL, Panjab University, Chandigarh	Economics	05.06.2023
e.	<ul style="list-style-type: none"> • Administration • Finance 	Member 9 Administration	Dr. Baljit Singh Khehra Registrar Jagat Guru Nanak Dev Punjab State Open University, Patiala		05.06.2023
		Member 10 Finance	Prof. Kanwalvir Singh Dhindsa Controller of Examinations Jagat Guru Nanak Dev Punjab State Open University, Patiala	English	05.06.2023
f.	Director, CIQA	Member Secretary	Dr. Gurdip Singh Batra, Director, CIQA Jagat Guru Nanak Dev Punjab State Open University, Patiala	Commerce	05.06.2023

b. Whether members mentioned at 'b' to 'e' changed every 2 years? (Y/N)

If No, reason thereof

YES

1.4 Number of meetings held and its approval:

a. No. of meetings held every year: 2

b. Meeting details:

Meetings	Date-Month-Year	No. of External Expert Present	Minutes	Approval of Minutes
Meeting 1	17.08.2023	02	https://psou.ac.in/asset/docs/ciqa/Minutes%20of%20CIQA%203rd%20Meeting%20-%2017-08-2023.pdf	https://psou.ac.in/asset/docs/ciqa/Approval%20of%203rd%20CIQA%20Meeting%20minutes.pdf
Meeting 2	07.08.2024	01	https://psou.ac.in/asset/docs/ciqa/Approved%20Minutes%20of%204th%20CIQA%20Committee%20meeting.pdf	https://psou.ac.in/asset/docs/ciqa/Approved%20Minutes%20of%204th%20CIQA%20Committee%20meeting.pdf

1.5 Number of programmes started at Certificate level as per Regulation 24 of UGC(ODL Programmes and Online Programmes) Regulations, 2020:

From July, 2023 academic session:

Sr. No	Name Of The Department	Certificate Title	Duration (Months)	No.of Credits	Admission Eligibility	Fee (Rs.)	Approval of Statutory Authority (S) (DD-MM-YYYY Of HEI/Regulatory Authority (If Required)	No.of Learner Support Centre Operati Onalized As Per Territori Al Jurisdict ion*/Off Campus	Number of Students Admitted (Male/Female/Trans-Gender)			
									M	F	T G	Tot al
1.	School of Social Science and Liberal Arts	The Science of Happiness at Workplace	6 Months	16	10+2	2300	17.02.2021 (2nd BOG)	University	0	1	0	1
								LSC	0	8	0	8
2.	School of Social Science and Liberal Arts	Certificate Course in Statistical Analysis and Research Methodology	6 Months	18	10+2	2800	15.07.2022 (6th BOG)	University	0	0	0	0
								LSC	0	0	0	0

3.	School of Business Management and Commerce	Certificate Course in Digital Marketing	6 Months	18	10+2	2800	17.02.2021 (2nd BOG)	University	14	6	0	20
								LSC	36	41	0	77
4.	School of Business Management and Commerce	Certificate Course in Income Tax Filing and Documentation	6 Months	18	10+2	2800	17.02.2021 (2nd BOG)	University	14	5	0	19
								LSC	15	26	0	41
5.	School of Business Management and Commerce	Certificate Course in Accounting and Taxation	6 Months	18	10+2	2300	15.07.2022 (6th BOG)	University	0	0	0	0
								LSC	15	37	0	52
6.	School of Business Management and Commerce	Certificate Course in Computer Aided Accounting	6 Months	18	10+2	2300	15.07.2022 (6th BOG)	University	0	0	0	0
								LSC	84	86	0	170
7.	School of Business Management and Commerce	Certificate Course in Entrepreneurship, Creativity and Innovation in Business	6 Months	18	10+2	2300	15.07.2022 (6th BOG)	University	0	0	0	0
								LSC	8	60	0	68
8.	School of Business Management and Commerce	Certificate Course in Retail and Sales Management Skills	6 Months	18	10+2	2300	15.07.2022 (6th BOG)	University	0	0	0	0
								LSC	21	44	0	65
9.	School of Business Management and Commerce	Certificate Course in Business Etiquettes and Professionalism	6 Months	18	10+2	2300	15.07.2022 (6th BOG)	University	0	0	0	0
								LSC	19	29	0	48
10.	School of Business Management and Commerce	Certificate Course in Stock Market and Trading Operations	6 Months	18	10+2	2300	15.07.2022 6th BOG	University	0	0	0	0
								LSC	14	43	0	57
11.	School of Business Management and Commerce	Certificate Course in GST Filing and Practice	6 Months	18	10+2	2800	17.02.2021 (2nd BOG)	University	9	4	0	13
								LSC	28	50	0	78
12.	School Of Business Management and Commerce	Certificate in Rural Management	6 Months	18	10+2	2300	17.02.2021 2nd BOG	Univ.	3	0	0	3
								LSC	0	0	0	0

13.	School of Education and Vocation	Certificate Course in Nanny Care	6 Months	18	10+2	2300	28.05.2024 BOS: 06-07-2023	Univ.	0	0	0	0
								LSC	7	130	0	137
14.	School of Education and Vocation	Certificate in Fashion Designing	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	0	0	0	0
15.	School of Education and Vocation	Certificate Course in Bakery and Confectionary	6 Months	18	10+2	2300	05.09.2023 8th BOG	Univ.	0	0	0	0
								LSC	6	33	0	39
16.	School of Education and Vocation	Certificate Course in Food Processing & Preservation	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	10	16	0	26
17.	School of Education and Vocation	Certificate Course in Embroidery	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	0	18	0	18
18.	School Of Education and Vocation	Certificate in Horticulture	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	17	10	0	27
19.	School of Education and Vocation	Certificate Course in Care Giver	6 Months	18	10+2	2300	28.05.2024 BOS: 06-07-2023	Univ.	0	0	0	0
								LSC	13	11	0	24
20.	School Of Education and Vocation	Certificate Course in Organic Farming	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	8	7	0	15
21.	School of Education and Vocation	Certificate in Mushroom Cultivation	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	0	0	0	0
22.	School of Education and Vocation	Certificate in Creativity and Innovation in School Education	6 Months	22	10+2	2300	17.02.2021 2nd BOG	Univ.	1	2	0	3
								LSC	5	8	0	13
23.	School of Sciences and Emerging Technologies	Certificate in Computer Application	6 Months	16	10th	2800	15.07.2022 6th BOG	Univ.	20	10	0	30
								LSC	13	83	0	96

24.	School of Sciences and Emerging Technologies	Certificate Course in Web Application Development	6 Months	18	10+2	2800	15.07.2022 6th BOG	Univ.	2	1	0	3
								LSC	8	17	0	25
25.	School of Sciences and Emerging Technologies	Certificate Course in Multimedia and Animation	6 Months	18	10+2	2800	15.07.2022 6th BOG	Univ.	2	1	0	3
								LSC	7	4	0	11
26.	School of Sciences and Emerging Technologies	Certificate Course in Cyber Security	6 Months	25	10+2	2800	17.02.2021 2nd BOG	Univ.	23	2	0	25
								LSC	0	0	0	0
27.	School of Sciences and Emerging Technologies	Certificate Course in Artificial Intelligence & Data Science	6 Months	18	10+2	2800	17.02.2021 2nd BOG	Univ.	8	3	0	11
								LSC	25	47	0	72
28.	School of Sciences and Emerging Technologies	Certificate Course in Office Automation and E - Governance	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	226	155	0	381
29.	School of Sciences and Emerging Technologies	Certificate Course in IT Enabled Services	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	157	186	0	343
30.	School of Sciences and Emerging Technologies	Certificate Course in Software Development and Programming	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	169	112	0	281
31.	School of Sciences and Emerging Technologies	Certificate in Mobile Application Development	6 Months	18	10+2	2800	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	0	0	0	0
32.	School of Religious Studies	Certificate in Values and Learning Of Sikhism	6 Months	18	10+2	2300	17.02.2021 2nd BOG	Univ.	2	4	0	6
								LSC	11	22	0	33
33.	School of Religious Studies	Foundation Course in Basics of Sikhism	6 Months	18	10+2	2300	05.09.2023 8th BOG	Univ.	1	1	0	2
								LSC	0	0	0	0

34.	School of Religious Studies	Foundation Course in Sri Guru Granth Sahib Studies	6 Months	18	10+2	2300	05.09.2023 8th BOG	Univ.	2	1	0	3
								LSC	0	0	0	0
35.	School of Religious Studies	Certificate Course in Sri Guru Granth Sahib Studies	6 Months	18	10+2	2300	31.03.2022 5th BOG	Univ.	11	2	0	13
								LSC	6	14	0	20
36.	School of Languages	Certificate Course in Effective Business and Social Communication	6 Months	18	12th	2300	17.02.2021 2nd BOG	Univ.	0	1	0	1
								LSC	0	0	0	0
37.	School of Languages	Certificate Course in Creative Writing and Content Development	6 Months	18	12th	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	17	57	0	74

From January, 2024 academic session:

Sr. No.	Name of the Department	Certificate Title	Duration (months)	No. of Credits	Admission Eligibility	Fee (Rs.)	Approval of statutory Authority (s) (DD-MM-YYYY) of HEI/Regulatory authority (if jurisdiction* / Off Campus required)	No. of Learner Support Centre Operationalized as per territorial jurisdiction* / Off Campus	Number of students admitted (Male/Female/Trans-gender)			
									M	F	T G	Total
1.	School of Social Sciences and Liberal Arts	Certificate Course in The Sciences of Happiness At Workplace	6 Months	16	10+2	2300	17.02.2021 (2nd BOG)	University	1	0	0	1
								LSC	5	0	0	5
2.	School of Social Sciences and Liberal Arts	Certificate Course in Statistical Analysis and Research Methodology	6 Months	18	10+2	2800	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC	0	0	0	0
3.	School of Business Management and Commerce	Certificate Course in Digital Marketing	6 Months	18	10+2	2800	17.02.2021 (2nd BOG)	Univ.	4	1	0	5
								LSC	24	41	0	65

4.	School of Business Management and Commerce	Certificate Course in Income Tax Filing and Documentation	6 Months	18	10+2	2800	17.02.2021 (2nd BOG)	Univ.	3	2	0	5
								LSC	10	2	0	12
5.	School of Business Management and Commerce	Certificate Course in Accounting and Taxation	6 Months	18	10+2	2300	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC	18	21	0	39
6.	School of Business Management and Commerce	Certificate Course in Computer Aided Accounting	6 Months	18	10+2	2300	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC	0	0	0	0
7.	School of Business Management and Commerce	Certificate Course in Entrepreneurship, Creativity and Innovation in Business	6 Months	18	10+2	2300	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC	0	0	0	0
8.	School of Business Management and Commerce	Certificate Course in Retail and Sales Management Skills	6 Months	18	10+2	2300	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC	0	0	0	0
9.	School of Business Management and Commerce	Certificate Course in Business Etiquettes and Professionalism	6 Months	18	10+2	2300	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC	0	0	0	0
10.	School of Business Management and Commerce	Certificate Course in Stock Market and Trading Operations	6 Months	18	10+2	2300	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC	0	0	0	0
11.	School of Business Management and Commerce	Certificate Course in GST Filing and Practice	6 Months	18	10+2	2800	17.02.2021 (2nd BOG)	Univ.	0	1	0	1
								LSC	19	42	0	61
12.	School of Business Management and Commerce	Certificate in Rural Management	6 Months	18	10+2	2300	17.02.2021 (2nd BOG)	Univ.	0	0	0	0
								LSC	0	0	0	0
13.	School of Education and Vocation	Certificate Course in Nanny Care	6 Months	18	10+2	2300	28.05.2024	Univ.	0	0	0	0
							BOS: 06-07-2023	LSC	51	156	0	207

14.	School of Education and Vocation	Certificate in Fashion Designing	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	0	42	0	42
15	School of Education and Vocation	Certificate Course in Bakery and Confectionary	6 Months	18	10+2	2300	05.09.2023 8th BOG	Univ.	0	0	0	0
								LSC	2	6	0	8
16.	School of Education and Vocation	Certificate Course in Food Processing & Preservation	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	2	15	0	17
17	School of Education and Vocation	Certificate Course in Embroidery	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	0	35	0	35
18	School of Education and Vocation	Certificate in Horticulture	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	2	3	0	5
19	School of Education and Vocation	Certificate Course in Care Giver	6 Months	18	10+2	2300	28.05.2024 BOS: 06-07-2023	Univ.	0	0	0	0
								LSC	9	55	0	64
20	School of Education and Vocation	Certificate Course in Organic Farming	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	28	0	0	28
21	School of Education and Vocation	Certificate in Mushroom Cultivation	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	4	0	0	4
22	School of Education and Vocation	Certificate in Creativity and Innovation In School Education	6 Months	22	10+2	2300	17.02.2021 2nd BOG	Univ.	2	0	0	2
								LSC	3	12	0	15
23	School of Sciences and Emerging Technologies	Certificate in Computer Application	6 Months	16	10th	2800	15.07.2022 6th BOG	Univ.	17	4	0	21
								LSC	91	204	0	295
24	School of Sciences and Emerging Technologies	Certificate Course in Web Application Development	6 Months	18	10+2	2800	15.07.2022 6th BOG	Univ.	3	0	0	3
								LSC	0	0	0	0
25.	School of Sciences and Emerging Technologies	Certificate Course in Multimedia and Animation	6 Months	18	10+2	2800	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	0	0	0	0
26.	School of Sciences and Emerging Technologies	Certificate Course in Cyber Security	6 Months	25	10+2	2800	17.02.2021 2nd BOG	Univ.	6	0	0	6
								LSC	3	0	0	3

27.	School of Sciences and Emerging Technologies	Certificate Course in Artificial Intelligence & Data Science	6 Months	18	10+2	2800	17.02.2021 2nd BOG	Univ.	3	0	0	3
								LSC	5	3	0	8
28.	School of Sciences and Emerging Technologies	Certificate Course in Office Automation and E-Governance	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	22	27	0	49
29.	School of Sciences and Emerging Technologies	Certificate Course in IT Enabled Services	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	44	72	0	116
30.	School of Sciences and Emerging Technologies	Certificate Course in Software Development and Programming	6 Months	18	10+2	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	3	2	0	5
31.	School of Sciences and Emerging Technologies	Certificate in Mobile Application Development	6 Months	18	10+2	2800	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	0	0	0	0
32.	School of Religious Studies	Certificate in Values and Learning Of Sikhism	6 Months	18	10+2	2300	17.02.2021 2nd BOG	Univ.	2	0	0	2
								LSC	2	1	0	3
33.	School of Religious Studies	Foundation Course in Basics of Sikhism	6 Months	18	10+2	2300	05.09.2023 8th BOG	Univ.	0	0	0	0
								LSC	0	0	0	0
34.	School of Religious Studies	Foundation Course In Sri Guru Granth Sahib Studies	6 Months	18	10+2	2300	05.09.2023 8th BOG	Univ.	0	0	0	0
								LSC	0	0	0	0
35.	School of Religious Studies	Certificate Course in Sri Guru Granth Sahib Studies	6 Months	18	10+2	2300	31.03.2022 5th BOG	Univ.	14	2	0	16
								LSC	4	0	0	4
36.	School of Languages	Certificate Course in Effective Business and Social Communication	6 Months	18	12th	2300	17.02.2021 2nd BOG	Univ.	2	2	0	4
								LSC	0	19	0	19

37.	School of Languages	Certificate Course in Creative Writing and Content Development	6 Months	18	12th	2300	15.07.2022 6th BOG	Univ.	0	0	0	0
								LSC	12	29	0	41

***Not for Private University**

Note: Mention details separately for <Month, Year>academic session, as applicable, as above.

1.6 Number of programmes started at Diploma level as per Regulation 24 of UGC(ODL Programmes and Online Programmes) Regulations, 2020:

From July, 2023 academic session:

Sr. No	Name of the Department	Diploma Title	Duration (months)	No. of Credits	Admission Eligibility	Fee(Rs)	Approval of statutory Authority (s) (DD-MM-YYYY) of HEI/Regulatory authority(if required)	No. of Learner Support Centre Operationalized as per territorial jurisdiction */Off Campus	Number of students admitted (Male/Female/Trans-gender)			
									M	F	TG	Total
1.	School of Social Sciences and Liberal Arts	Diploma Course in Statistical Analysis and Research Methodology	12 Months	36	10+2	2800	15.07.2022 (6th BOG)	University	2	2	0	4
								LSC	0	0	0	0
2.	School of Business Management and Commerce	Diploma Course in Retail and Sales Management Skills	12 Months	36	10+2	4600	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC	0	0	0	0
3.	School of Business Management and Commerce	Diploma Course in Accounting and Taxation	12 Months	36	10+2	4600	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC	0	0	0	0
4.	School of Education and Vocation	Diploma in Fashion Designing	12 Months	36	10+2	4600/-	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC(0)	1	83	0	84
5.	School of Education	Diploma Course in	12 Months	36	10+2	4600/-	15.07.2022 (6th BOG)	Univ.	0	0	0	0

	and Vocation	Food Processing & Preservation						LSC(0)	3	10	0	13
6.	School of Education and Vocation	Diploma in Horticulture	12 Months	36	10+2	4600/-	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC(0)	0	0	0	0
7.	School of Education and Vocation	Diploma in Care Giver	12 Months	36	10+2	4600/-	28.05.2024 BOS: 31-10-2023	Univ.	0	0	0	0
								LSC(0)	0	0	0	0
8.	School of Education and Vocation	Diploma in Nanny Care	12 Months	36	10+2	4600/-	28.05.2024 BOS: 06-07-2023	Univ.	0	0	0	0
								LSC(0)	0	0	0	0
9.	School of Sciences and Emerging Technologies	Diploma Course in Artificial Intelligence & Data Science	12 Months	36	10+2	5600/-	17.02.2021 (2nd BOG)	Univ.	8	2	0	10
								LSC	0	0	0	0
10.	School of Sciences and Emerging Technologies	Diploma in Multimedia and Animation	12 Months	36	10+2	5600/-	15.07.2022 (6th BOG)	Univ.	1	1	0	2
								LSC	0	1	0	1
11.	School of Sciences and Emerging Technologies	Diploma in Mobile Application Development	12 Months	36	10+2	5600/-	15.07.2022 (6th BOG)	Univ.	2	1	0	3
								LSC	0	0	0	0
12.	School of Sciences and Emerging Technologies	Diploma in Web Application Development	12 Months	36	10+2	5600/-	15.07.2022 (6th BOG)	Univ.	3	2	0	5
								LSC	6	14	0	20
13.	School of Sciences and Emerging Technologies	Diploma Course in Software Development and Programming	12 Months	36	10+2	4600/-	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC	46	23	0	69
14.	School of Sciences and Emerging Technologies	Diploma Course in Office Automation and E-Governance	12 Months	36	10+2	4600/-	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC	37	45	0	82

15.	School of Sciences and Emerging Technologies	Diploma Course in IT Enabled Services	12 Months	36	10+2	4600/-	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC	15	11	0	26
16.	School of Religious Studies	Diploma in Sikh Theology	12 Months	36	10+2	4600/-	17.02.2021 (2nd BOG)	Univ.	6	2	0	8
								LSC	0	0	0	0

From January, 2024 academic session:

Sr. No.	Name of the Department	Diploma Title	Duration (months)	No. of Credits	Admission Eligibility	Fee (Rs.)	Approval of statutory Authority (s) (DD-MM-YYYY) of HEI/Regulatory authority (if required)	No. of Learner Support Centre Operationalized as per territorial jurisdiction */Off Campus	Number of students admitted (Male/Female/Trans-gender)			
									M	F	TG	Total
1.	School of Social Sciences and Liberal Arts	Diploma Course in Statistical Analysis and Research Methodology	12 Months	36	10+2	2800	15.07.2022 (6th BOG)	Univ.	1	0	0	1
								LSC	0	0	0	0
2.	School of Business Management and Commerce	Diploma Course in Retail and Sales Management Skills	12 Months	36	10+2	4600	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC	0	0	0	0
3.	School of Business Management and Commerce	Diploma Course in Accounting and Taxation	12 Months	36	10+2	4600	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC	3	0	0	3
4.	School of Education and Vocation	Diploma in Fashion Designing	12 Months	36	10+2	4600/-	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC(0)	0	26	0	26
5.	School of Education and Vocation	Diploma Course in Food Processing & Preservation	12 Months	36	10+2	4600/-	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC(0)	1	0	0	1

6.	School of Education and Vocation	Diploma in Horticulture	12 Months	36	10+2	4600/-	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC(0)	7	0	0	7
7.	School of Education and Vocation	Diploma in Care Giver	12 Months	36	10+2	4600/-	28.05.2024 BOS: 31-10-2023	Univ.	0	0	0	0
								LSC(0)	1	0	0	1
8.	School of Education and Vocation	Diploma in Nanny Care	12 Months	36	10+2	4600/-	28.05.2024 BOS: 06-07-2023	Univ.	0	0	0	0
								LSC(0)	1	0	0	1
9.	School of Sciences and Emerging Technologies	Diploma Course in Artificial Intelligence & Data Science	12 Months	36	10+2	5600/-	17.02.2021 (2nd BOG)	Univ.	9	4	0	13
								LSC	2	6	0	8
10.	School of Sciences and Emerging Technologies	Diploma in Multimedia and Animation	12 Months	36	10+2	5600/-	15.07.2022 (6th BOG)	Univ.	1	0	0	1
								LSC	0	0	0	0
11.	School of Sciences and Emerging Technologies	Diploma in Mobile Application Development	12 Months	36	10+2	5600/-	15.07.2022 (6th BOG)	Univ.	1	0	0	1
								LSC	0	0	0	0
12.	School of Sciences and Emerging Technologies	Diploma in Web Application Development	12 Months	36	10+2	5600/-	15.07.2022 (6th BOG)	Univ.	1	3	0	4
								LSC	5	1	0	6
13.	School of Sciences and Emerging Technologies	Diploma Course in Software Development and Programming	12 Months	36	10+2	4600/-	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC	19	15	0	34
14.	School of Sciences and Emerging Technologies	Diploma Course in Office Automation and E-Governance	12 Months	36	10+2	4600/-	15.07.2022 (6th BOG)	Univ.	0	0	0	0
								LSC	32	16	0	48
15.	School of Sciences	Diploma Course in	12 Months	36	10+2	4600/-	15.07.2022 (6th BOG)	Univ.	0	0	0	0

	and Emerging Technologies	IT Enabled Services						LSC	12	21	0	33
16.	School of Religious Studies	Diploma in Sikh Theology	12 Months	36	10+2	4600/-	17.02.2021 (2nd BOG)	Univ.	6	2	0	8
								LSC	0	0	0	0

*Not for Private University

Note: Mention details separately for <Month, Year> academic session, as applicable, as above.

1.7 Number of programmes started at Post Graduate Diploma level as per Commission Order:

From July-2023 academic session:

https://psou.ac.in/asset/docs/ciqa/Data_Jul23_Jan24.pdf

Sr. No.	Post Graduate Diploma Title	Duration (years)	No. of Credits	Admission Eligibility	Fee (Rs.)	UGC Recognition Letter No. and date	No. of Learner Support Centre Operationalized as per territorial jurisdiction*/ Off Campus	Number of students admitted (Male/Female/Transgender)			
								M	F	TG	Total
No Post Graduate Diploma started during this period											

From Jan-2024 academic session: TO BE EXTRACTED FROM WEBPORTAL

Sr. No.	Post Graduate Diploma Title	Duration (years)	No. of Credits	Admission Eligibility	Fee (Rs.)	UGC Recognition Letter No. and date	No. of Learner Support Centre Operationalized as per territorial jurisdiction*/ Off Campus	Number of students admitted (Male/Female/Transgender)			
								M	F	TG	Total
No Post Graduate Diploma started during this period											

*Not for Private University

Note: Mention details separately for <Month, Year>academic session, as applicable, as above.

1.8 Number of programmes started at Undergraduate Degree Programmes as per Commission Order:

From July, 2023 academic session: https://psou.ac.in/asset/docs/ciqa/Data_Jul23_Jan24.pdf

Sr. No	Under - Graduate Degree Title	Duration (years)	No. of Credits	Admission Eligibility	Fee (Rs.)	UGC Recognition Letter No. and date	No. of Learner Support Centre Operationalized as per territorial jurisdiction*/ Off Campus	Number of students admitted (Male/Female/Trans-gender)			
								M	F	TG	Total
1.	BA (Liberal Arts)	3 Years	132	10+2	24100/- (including Rs. 1000/- refundable security)	F.No.21-1/2020(DE B-I/IV) 01.04.2022 17-02-2021 2nd BOG	University	207	126	0	333
							LSC	83	44	0	127
2.	B.Com (Digital)	3 Years	132	10+2	Rs. 27,100/- (including Rs.1000 /- refundable security)	F.No.21-1/2020(DE B-I/IV) 01.04.2022 17-02-2021 2nd BOG	University	18	11	0	29
							LSC	9	3	0	12
3.	B.Sc (Data Science)	3 Years	132	10+2	Rs. 33,100/- (Including Rs.1000 /- Refundable Security)	F.No.21-1/2020(DE B-I/IV) 01.04.2022 17-02-2021 2nd BOG	Uni	6	12	0	18
							LSC	1	0	0	1
4.	B.Sc (Data Science) (Lateral Entry)	3 Years	132	10+2	Rs. 33,100/- (including Rs.1000 /- refundable security)	F.No.21-1/2020(DE B-I/IV) 01.04.2022 2nd BOG	Uni	4	6	0	10
							LSC	0	0	0	0

From Jan, 2024 academic session: https://psou.ac.in/asset/docs/ciqa/Data_Jul23_Jan24.pdf

Sr.No.	Under - Graduate Degree Title	Duration (years)	No. of Credits	Admission Eligibility	Fee (Rs.)	UGC Recognition Letter No. and date	No. of Learner Support Centre Operationalized as per territorial jurisdiction*/ Off Campus	Number of students admitted (Male/Female/Trans-gender)			
								M	F	TG	Total
1.	BA (Liberal Arts)	3 Years	132	10+2	24100/- (including Rs. 1000/- refundable security)	F.No.21-1/2020(DE B-I/IV) 01.04.2022 17-02-2021 2nd BOG	Univ.	48	41	0	89
							LSC	97	32	0	129
2.	B.Com (Digital)	3 Years	132	10+2	Rs. 27,100/- (including Rs.1000 /- refundable security)	F.No.21-1/2020(DE B-I/IV) 01.04.2022 17-02-2021 2nd BOG	Univ.	4	1	0	5
							LSC	15	4	0	19
3.	B.Sc (Data Science)	3 Years	132	10+2	Rs. 33,100/- (Including Rs.1000 /- Refundable Security)	F.No.21-1/2020(DE B-I/IV) 01.04.2022 17-02-2021 2nd BOG	Uni	8	2	0	10
							LSC	6	2	0	8
4.	B.Sc (Data Science) (Lateral Entry)	3 Years	132	10+2	Rs. 33,100/- (Including Rs. 1000 /- Refundable Security)	F.No.21-1/2020(DE B-I/IV) 01.04.2022 2nd BOG	Uni	1	0	0	1
							LSC	0	0	0	0

*Not for Private University

Note: Mention details separately for <Month, Year> academic session as applicable, as above.

1.9 Number of programmes started at Post-graduate Degree Programmes as per Commission Order:

From July 2023 academic session:

https://psou.ac.in/asset/docs/ciqa/Data_Jul23_Jan24.pdf

Sr. No	Post-graduate Degree Title	Duration (years)	No. of Credits	Admission Eligibility	Fee (Rs.)	UGC Recognition Letter No. and date	No. of Learner Support Centre Operationalized as per territorial jurisdiction*/ Off Campus	Number of students admitted (Male/Female/Trans-gender)			
								M	F	TG	Total

1	M.Com	2 Years	88	B.Com/ B.A/ BBA/B.Sc or its equivalent	Rs. 21000/- (including Rs.1000/ - refundable security)	F.No.22-5 /2022(DE B-I) 11.11.2022	Uni	25	45	0	70
							LSC	3	7	0	10
2.	M.Sc Computer Science	2 Years	72	Bachelor degree in any Stream	25000/-	F.No.8- 14/2023(DE B-I) (ODL) 06.11.2023	Uni	21	21	0	42
							LSC	9	3	0	12
3.	M.Sc Computer Science (Lateral Entry)	2 Years	72	Bachelor degree in any Stream	25000/-	F.No.8- 14/2023 (DEB-I) (ODL) 06.11.2023	Uni	5	1	0	6
							LSC	0	0	0	0
4.	MA Punjabi	2 Years	80	Bachelror's Degree	Rs.16600 /- (including Rs.1000 /- refunda ble security)	F.No.22-5 /2022(DEB- I) 21.10.2022	Uni	37	30	0	67
							LSC	7	2	0	9
5.	MA English	2 Years	80	Bachelror's Degree	Rs.16600 /- (including Rs.1000 /- refunda ble security)	F.No.8- 14/2023(DE B-I) (ODL) 11.07.2023	Uni	43	46	0	89
							LSC	8	19	0	27

From Jan 2024 academic session: https://psou.ac.in/asset/docs/ciqa/Data_Jul23_Jan24.pdf

Sr. No.	Post graduate Degree Title	Duration (years)	No. of Credits	Admissio n Eligibility	Fee (Rs.)	UGC Recogniti on Letter No. and date	No. of Learner Support Centre Operationaliz ed as per territorial jurisdiction*/o ff Campus	Number of students admitted (Male/Female/Tran s- gender)			
								M	F	TG	Total
1	M.Com	2 Years	88	B.Com/ B.A/ BBA/B.Sc	Rs. 21000/- (including	F.No.22-5 /2022(DEB- I)	Uni	15	11	0	26

				or its equivalent	Rs.1000/- (refundable security)	11.11.2022	LSC	1	3	0	4
2.	M.Sc Computer Science	2 Years	72	Bachelor degree in any Stream	25000/-	F.No.8-14/2023(DEB-I) (ODL) 06.11.2023	Uni	12	9	0	21
							LSC	1	0	0	1
3.	M.Sc Computer Science (Lateral Entry)	2 Years	72	Bachelor degree in any Stream	25000/-	F.No.8-14/2023(DEB-I)(ODL) 06.11.2023	Uni	6	0	0	6
							LSC	1	0	0	1
4.	MA Punjabi	2 Years	80	Bachelor's Degree	Rs.16600/- (including Rs.1000/- refundable security)	F.No.22-5/2022(DEB-I) 21.10.2022	Uni	18	9	0	27
							LSC	7	8	0	15
5.	MA English	2 Years	80	Bachelor's Degree	Rs.16600/- (including Rs.1000/- refundable security)	F.No.8-14/2023(DEB-I) (ODL) 11.07.2023	Uni	9	13	0	22
							LSC	8	18	0	26

Part – II: Requirements as per Centre for Internal Quality Assurance (CIQA) Functioning

2.1 Action taken on the functions of CIQA:-

S.No.	Provisions in Regulations	Details of Action taken by CIQA and Outcomethereof (Not more than 500 words)	Upload Relevant Document
1.	Quality maintained in the services provided to the learners	All the Self Learning Materials are thoroughly Reviewed and provided well in time as per academic Calendar.	Academic Calendar 2023-24 Annexure II (Page No.1 - 2)
2.	Self-evaluative and reflective exercises undertaken for continual quality improvement in all the systems and processes of the Higher Educational Institution	The Syllabus of all the Programmes are thoroughly reviewed and placed before the Board of Studies for final approval	Minutes of meeting of BOS Refer Annexure II (Page No. 3 - 8)
3.	Contribution in the identification of the key areas in which Higher Educational Institution should maintain quality	The key areas are, Programme Project Report (PPR), Self Learning Material (SLM), Learner Support Centres (LSC), Accountability of the University to its stakeholders, Involvement of stakeholders in policy making of the univesity	https://psou.ac.in/asset/docs/deb2023/PPR%20of%20M.A.%20English.pdf
4.	Mechanism devised to ensure that the quality of Open and Distance Learning programmes matches with the quality of relevant programmes in conventional mode (For Dual Mode HEIs)	NA	

5.	Mechanisms devised for interaction with and obtaining feedback from all stakeholders namely, learners, teachers, staff, parents, society, employers, and Government for Quality improvement.	The feedback is obtained through official e-mail id.	Student Feedback Form Refer Annexure II (Page No. 9-12)
6.	Measures suggested to the authorities of Higher Educational Institution for qualitative improvement	The University is strengthening the infrastructure and examinations reforms and Standard Operating Procedures for LSCs are made.	
7.	Implementation of its recommendations through periodic reviews	Revision in course curriculum through Board of Studies.	BOS Proceedings Refer Annexure II (Page No. 3 - 8)
8.	Workshops/ seminars/ symposium organized on quality related themes, ensure participation of all stakeholders, and disseminate the reports of such activities among all the stakeholders in Higher Educational Institution.	Various Workshops and seminars have been organized on quality related themes where all the stakeholders participate on a regular basis.	Press & Media Jagat Guru Nanak Dev Punjab State Open University, Patiala (psou.ac.in)
9.	Developed and collated best practices in all areas leading to quality enhancement in services to the learners and disseminate the same all concerned in Higher Educational Institution	LSCs are monitored and visited by University faculty and officials to know at first hand the problems faced by learners.	Student Feedback Form Annexure II (Page No. 9-12)
10.	Collected, collated and disseminated accurate, complete and reliable statistics about the quality of the programme (s).	The statistics before launching a new programme is collected via the need assessment and the statistics after the launch of the programme is collected through the feedback system of LSCs.	Student Feedback Form Annexure II (Page No. 9-12)

11.	Measures taken to ensure that Programme Project Report for each programme is according to the norms and guidelines prescribed by the Commission and wherever necessary by the appropriate regulatory authority having control over the programme	Before launch of a Programme, PPR is prepared and it is discussed in the expert committee followed by BOS and is later on approved by Academic Council and Board of Governors	Certificate of Guidelines of PPR Annexure II (Page No. 13)
12.	Mechanism to ensure the proper implementation of Programme Project Reports	The following mechanism is followed: • PPR is prepared by the coordinators • It is discussed in the expert committee • The evaluation and acceptance is considered in BOS • Later on approved/rejected/ modified by Academic Council.	https://psou.ac.in/as/set/docs/ciqa/12.%20Programme%20aproval%20process.pdf
13.	Maintenance of record of Annual Plans and Annual Reports of Higher Educational Institution, review them periodically and generate actionable reports.	HEI started first batch in 2020-21. CIQA annual report 2021-2022 and 2022-2023 already submitted and displayed on website of HEI.	https://psou.ac.in/as/set/docs/ciqa/CIQA%20Report%202021-22.pdf https://psou.ac.in/as/set/docs/ciqa/CIQA%20Annual%20Report%2022-23.pdf
14.	Inputs provided to the Higher Education Institution for restructuring of programmes in order to make them relevant to the job Market.	Industry expert/Professionals are members of Board of Studies to identify the employability gaps.	Composition of BOS Refer Annexure II (Page No. 3-8)
15.	Facilitated system based research on ways of creating learner centric environment and to bring about qualitative change in the entire System.	Feedback from LSC is obtained	Student Feedback Form (Page No.9-12)
16.	Steps taken as a nodal coordinating unit for seeking assessment and accreditation from a designated body for accreditation such as NAAC etc.	JGND PSOU is gearing itself to apply for NAAC 2026 when it becomes eligible.	

17.	Measures adopted to ensure internalization and institutionalization of quality enhancement practices through periodic accreditation and audit	University has established CIQA Cell to monitor the Quality Assurance at JGND PSOU. This is newly established university. The NAAC is due to be held sometime in 2026, after the completion of required number of batches to be passed out.	
18.	Steps taken to coordinate between Higher Educational Institution and the Commission for various quality related initiatives or guidelines	As per guidelines of DEB, CIQA Meeting is held periodically to update various quarterly guidelines.	
19.	Information obtained from other Higher Educational Institutions on various quality benchmarks or Parameters and best practices.	MoUs are signed with various HEIs namely Uttarakhand open university, SLIET, longowal YPSF, etc.	Please refer Annexure II Page No. 14 to 34
20.	Recorded activities undertaken on quality assurance in the form of an annual report of Centre for Internal Quality Assurance.	CIQA annual report 2021-2022 and 2022-2023 already submitted and displayed on website of HEI.	https://psou.ac.in/asset/docs/ciqa/CIQA%20Report%202021-22.pdf https://psou.ac.in/asset/docs/ciqa/CIQA%20Annual%20Report%2022-23.pdf
21.	Submitted Annual Reports to the Statutory Authorities or Bodies of the Higher Educational Institution about its activities at the end of each Academic session.	YES, CIQA annual report 2021-2022 and 2022-2023 already submitted and displayed on website of HEI.	https://psou.ac.in/asset/docs/ciqa/CIQA%20Report%202021-22.pdf https://psou.ac.in/asset/docs/ciqa/CIQA%20Annual%20Report%2022-23.pdf
	(a) Submitted a copy of report in the format as specified by the Commission, duly approved by the statutory authorities of the Higher Educational Institution Annually to the Commission.	--Submitted--	

22.	Overseen the functioning of Centre for Internal Quality Assurance and approve the reports generated by Centre for Internal Quality Assurance on the effectiveness of quality assurance systems and processes	CIQA annual report 2021-2022 and 2022-2023 already submitted and displayed on website of HEI. Statutory body approve the CIQA Reports.	Annexure II (Page No. 39)
23.	Facilitated adoption of instructional design requirements as per the philosophy of the Open and Distance Learning decided by the statutory bodies of the HEI for its different academic programmes	As per PPR	https://psou.ac.in/asset/docs/deb2023/PPR%20of%20M.A.%20English.pdf
24.	Promoted automation of learner support services of the Higher Educational Institution	Learner Automation is promoted by providing SLM, video lectures orientation programmes etc.	https://psou.ac.in/asset/eideos https://psou.ac.in/sl/eideos https://psou.ac.in/sr/eideos
25.	Coordinated with external subject experts or agencies or organisations, the activities pertaining to validation and annual review of its in-house processes	Experts are invited for different academic arrangement from time to time.	Composition of BOS Refer Annexure II (Page No. 3 -8)
26.	Coordinated with third party auditing bodies for quality audit of programme(s)	----NA----	
27.	Overseen the preparation of Self-Appraisal Report to be submitted to the Assessment and Accreditation agencies on behalf of Higher Educational Institution	----NA----	
28.	Promoted collaboration and association for quality enhancement of Open and Distance Learning mode of education and research therein	MoUs are signed with various HEIs namely Uttarakhand Open University, SLIET, Longowal, YPSF, etc.	Please refer Annexure II Page No. 14 to 34

29.	Facilitated industry-institution linkage for providing exposure to the learners and enhancing their employability.	MoUs are signed with various societies and HEIs namely ICAI and TAXO.	MoU ICAI.pdf (psou.ac.in)
-----	--	---	---

2.2 Compliance of Qu 2.2 Compliance of Quality Monitoring Mechanism – As per Annexure–I (Part V (2)) of UGC (ODL Programmes and Online Programmes) Regulations, 2020:

Sr.No.	Provisions in Regulations	Action taken in respect of ODL	Upload relevant document
1.	<p>Governance, Leadership and Management:</p> <p>a. Organisation Structure and Governance</p> <p>b. Management</p>	<p>To provide quality and job oriented higher educational opportunities to the various sections of our society who are unable to continue their abruptly ended educational ambitions is the primary mission of the University.</p> <p>In addition to the Cells, Centres and Committees of our university, the following specific Cells, Centres and Committees are established for better administrative purposes of the University. Cells, Centres, Committees to facilitate and speed up the process of completing task-oriented academic and administrative works: • Learning Support Centres • Centre for Internal Quality Assurance (CIQA) Cell • Dean Academic Affairs Office • The Grievances Redressal Committee • Training and Placement Cell •</p> <p>Vision Mission and Core values of the University was prepared</p>	<p>Organisation Structure of University. Refer Annexure II (Page No. 35-36)</p> <p>Centres & Cell Jagat Guru Nanak Dev Punjab State Open University, Patiala (psou.ac.in)</p>

	c. Strategic Planning		
	d. Operational Plan, Goals and Policies	In process	https://psou.ac.in/about
2.	Articulation of Higher Educational Institution Objectives	THE MOTTO OF THE UNIVERSITY: SEWA S: Skill Enhancement E: Employability W: Wisdom A: Accessibility	https://psou.ac.in/about
3.	<p>Programme Development and Approval Processes</p> <p>a. Curriculum Planning, Design and Development</p> <p>b. Curriculum Implementation</p>	<p>First Academic Programmes are planned and are approved by Academic Committee of Dean Academic Affairs Office then put before Statutory bodies for approvals. After Approval of programmes, proper planning and designing of the courses and course content is carried out. The designed curriculum and study material is placed before the statutory bodies for their approvals and then after the approvals of UGC-DEB, the programmes are introduced. As per the guidelines issued by UGC (ODL) Regulations,2020, the programmes offered through</p> <p>Open and distance mode are converted into semester pattern. Approvals from the Board of Studies, the Faculty, the Academic Council and the Board of Governors of our university are obtained before the actual implementation. Approvals from all the Statutory Bodies of our university are necessary for the implementation of any new programmes and courses. After obtaining approval the programmes and courses are implemented.</p>	<p>Flowchart of programme development and approval process</p> <p>Microsoft Word - Programme Approval Process (psou.ac.in)</p> <p>https://psou.ac.in/about/docs/deb2023/PPR%20of%20M.A.%20English.pdf</p>

	<p>c. Academic Flexibility</p> <p>d. Learning Resource</p> <p>e. Feedback System</p>	<p>Choice Based Credit System is followed in all University Programs.</p>	<p>8. Academic flexibility - Choice-Based Credit System (CBCS).pdf (psou.ac.in)</p> <p>lms students manual.pdf (psou.ac.in)</p> <p>Student Feedback Proforma Refer Annexure II (page- No.9 to 12)</p>
4.	Programme Monitoring and Review	Programme Monitoring and Review is done through BOS through periodic basis and learning outcomes are accessed	BOS proceedings Refer Annexure II (Page No.3 - 8)
5.	Infrastructure Resources	There are as many as 86 Learner Support Centres equipped with libraries and e-learning materials to give learners access to all the relevant data and resources. Through student's web portal of the university, the students can gain access to various learning resources. A well-equipped library, media Centre, academic and administrative blocks, examination cell has been established to cater various needs of students	10. infrastructure resources.pdf (psou.ac.in)
6.	Learning Environment and Learner Support	A viable learning environment for the distance learners is created mainly through (a) Our online orientation programme(b) Study material and assignments are given through LMS (Learning Management System) and evaluated by faculty and all academic and non-academic issues are resolved through Whatsapp groups and through grievance and counselling cells	Learning Centers Jagat Guru Nanak Dev Punjab State Open University, Patiala (psou.ac.in)
7.	Assessment and Evaluation	All the assessment tools and evaluation methods and protocols as practiced by the Higher Educational Institution are	Assessment and Evaluation mentioned on the Syllabus

		followed to assess the learning outcome of our distance learners.	B.co%20m. Digital Programmes offered Jagat Guru Nanak Dev Punjab State Open University, Patiala (psou.ac.in)
8.	Teaching Quality and Staff Development	The staff members are encouraged to take part in Orientation and Refresher programmes, Seminars, Conferences, Workshops, and Faculty Development programmes in order to update their skills. Periodic workshops are conducted for NonTeaching staff to update them about the changes and developments in technology and tools.	Faculty members attended Enrichment programmes. Details are given in CIQA meeting Proceedings held on 07.08.2024 Minutes of CIQA 3rd Meeting - 17-08-2023.pdf (psou.ac.in) https://psou.ac.in/asset/docs/ciqa/Approved%20Minutes%20of%204th%20CIQA%20Committee%20meeting.pdf

2.3 Compliance of Process of Internal Quality Audit – As per Annexure–I (Part V(3)) of UGC (ODL Programmes and Online Programmes) Regulations, 2020 :

Sr.No	Provisions in Regulations	Action taken in respect of ODL	Upload relevant document
1.	Academic Planning	University is meeting the needs of different a stakeholder for which planning is done in advance. University is catering to the needs of learners from jails, differently abled and from rural backgrounds and schoolteachers. The University is well equipped with adequate infrastructure and qualified teaching and support staff	Welcome to Online Admission Portal Jagat Guru Nanak Dev Punjab State Open University, Patiala (psou.ac.in)

2.	Validation	All the programmes offered are academically viable, skill based and enhance employability as articulated in our Motto of SEWA(S: Skill Enhancement E: Employability W: Wisdom A: Accessibility) and offer learners the best environment to learn. Curriculum of Various courses e.g. Certificate Course in GST filing and Practice and Certificate Course in Income Tax etc. is validated by Industry experts.	Annexure II (page no 14-34)
3.	Monitoring, Evaluation and Enhancement Plans a. Reports from Learner Support Centres (for Open and Distance Learning programmes)	Student feedback forms are collected from LSCs, and evaluation is done on the same and actions are taken to improve the status.	Student Feedback Proforma Refer Annexure II (Page No.9-12)

	<p>b. Reports from Examination Centres</p> <p>c. External Auditor or other External Agencies report</p> <p>d. Systematic Consideration of Performance Data at Programme, Faculty and Higher Educational Institution levels</p> <p>e. Reporting and Analytics by the Higher Educational Institution</p> <p>f. Periodic Review</p>	<p>Observer report attached.</p> <p>Not yet as the university has started its first batch 2021-22</p> <p>This is ensured through thorough fortnightly reports from Faculty about their academic performance.</p> <p>Web portal data is used at periodic intervals for analyzing the learners and their academic performances. Analytical information is utilized for quality improvement and excellence.</p> <p>CIQA annual report 2021-22 and 2022-2023 was submitted to UGC DEB.</p>	<p>Annexure II (page no 37-38)</p>
--	--	--	------------------------------------

Part – III: Human Resources and Infrastructural Requirements

3.1 Name and details of Director of Centre for Distance and Online Education(Dual

Mode University) - Regular, full time, atleast Associate Professor

Or

Name and details of Head for each school (for Open University) - Full time dedicated,

not below the rank of an Associate Professor

Mention details such as Regular Employee, Designation, Qualification, and Salary

(Attach appointment letter and joining report) See Annexure III (Page No. 1 to 146)

Sr.No	Regular Employee	Name of The Employee	Designation	Qualification	Salary
1	Regular	Dr. Gurdip Singh Batra	Professor and Dean Academic Affairs	Ph. D.	Rs. 97790/-
2	Regular	Dr. Manjit Singh	Professor	Ph.D	Rs.292700/-
3	Regular	Dr. Baljit Singh Khehra	Associate Professor	Ph. D.	Rs.144200/-
4	Regular	Dr. Navleen Multani	Associate Professor	Ph. D.	Rs.131400/-
5	Regular	Dr. Sulakshna	Associate Professor	Ph.D	Rs.131400/-
6	Regular	Dr.Amitoj Singh	Associate Professor	Ph.D., M.C.A	Rs.131400/-

3.2 Compliance status of “Human Resource and Infrastructural Requirements” – As per Annexure – IV of UGC (ODL Programmes and Online Programmes) Regulations, 2020

HEI shall mention compliance details against the requirements in terms of Staffing norms and physical infrastructure exclusively/independently, as mentioned in the Annexure-IV of the Regulations. In addition, the faculty details shall be provided in the following format:

The University complied with the requirements in terms of Staffing norms and physical infrastructure exclusively/independently, as mentioned in the Annexure-IV of the Regulations.

Programmes Name	No. of Faculty required	No. of Faculty appointed	Complied Yes/No	If no. reason thereof
UG BA (Liberal Arts)	3	5	YES	
UG B.Sc (Data Science) PG M.Sc Computer Science	5	5	YES	
UG B.COM (Digital) PG M.COM	5	5	YES	
PG MA Punjabi	3	3	YES	
PG MA English	3	3	YES	

Sr. No	School	Name of Head for each school	Regular Employee	Designation	Qualification	Salary
1.	School of Social Sciences and Liberal Arts	Dr. Anita Gill	Honorary	Professor	Ph. D.	Honorary Basis
2.	School of Sciences and Emerging Technologies	Dr. Baljit Singh Khehra	Regular	Professor	Ph. D.	Rs.144200/-
3.	School of Business Management and Commerc	Dr. Gurdip Singh Batra	Regular	Professor and Dean Academic Affairs	Ph. D.	Rs. 97790/-
4.	School of Languages	Dr. Navleen Multani	Regular	Associate Professor	Ph. D.	Rs.131400/-

S.No	No. of Full time-Dedicated faculty for ODL	Names	Designation	Qualification	Experience	Type (Regular/Contract) with gross salary/	Date of joining programme and Joining report	S.No	Programme Name
						Type	Gross salary/month	Contract period	
1.		Dr. Amarjit Singh	Assistant Professor	Ph.D	7	Regular	Rs. 57700/-	NA	01.10.2021
		Mr. Sarvarinder Singh	Assistant Professor	M.Ed and MA	8	Regular	Rs. 57700/-	NA	06.01.2023
		Dr. Dharminder Singh	Assistant Professor	Ph.D	13	Regular	Rs. 57700/-	NA	06.01.2023
2.		Dr. Gurdip Singh Batra	Professor	Ph.D., Post Doc. (ILLNOIS, USA), Finance	35	Regular	Rs.97790/-	NA	03.01.2021
		Dr. Manjit Singh	Professor	Ph.D	29	Regular	Rs.292700/-	NA	01.12.2022
		Dr. Sulakshna	Associate Professor	Ph.D	15	Regular	Rs.131400/-	NA	25.7.2022
		Dr. Pooja Aggarwal	Assistant Professor	Ph.D., M. Phil	13	Regular	Rs.57700/-	NA	22.7.2022
		Dr. Balpreet Singh Chauhan	Assistant Professor	Ph.D	12	Regular	Rs.57700/-	NA	23.01.2023
3.		Ms. Parampreet Kaur	Assistant Professor	M.Phil. M.A	11	Regular	Rs.57700/-	NA	29.09.2021
		Dr. Sukhpal Kaur	Assistant Professor	Ph.D.,M.A	8	Regular	Rs.57700/-	NA	28.09.2021
		Dr. Pinky Sra	Assistant Professor	Ph.D., M.Sc.	8	Regular	Rs.57700/-	NA	01.10.2021
		Dr. Shefali Bedi	Assistant Professor	Ph.D., Post.Doc (Sociology)	12	Regular	Rs.57700/-	NA	03.01.2022
		Dr. Kuldeep Walia	Assistant Professor	Ph.D., M.A	18	Regular	Rs.57700/-	NA	22.7.2022
4.		Dr. Baljit Singh Khehra	Professor	Ph.D., M.Tech. (CSE), BE (Computer Engineering)	22	Regular	Rs.144200/-	NA	11.01.2023

	Dr. Kanwalvir Singh Dhindsa	Professor	Ph.D., M.Tech. (IT), BE (Computer Engineering)	24	Regular	Rs.144200/-	NA	15-12-2022
	Dr.Amitoj Singh	Associate Professor	Ph.D., M.C.	15	Regular	Rs.131400/-	NA	14.10.2021
	Dr. Monika Pathak	Assistant Professor	Ph.D., M.C.A	9	Regular	Rs.57700/-	NA	03.01.2022
	Dr. Karan Sukhija	Assistant Professor	Ph.D., UGC-NET (JRF), MCA	7	Regular	Rs.57700/-	NA	14.03.2022
	Dr. Gaurav Dhiman	Assistant Professor	Ph.D., Post Doc. (Brazil)	7	Contract	Rs.45000/-	1 year	24.07.2023
5.	Dr. Navleen Multani	Associate Professor	Ph.D	7	Regular	Rs. 131400/-	NA	16.01.2023
	Dr.Vinod Kumar	Assistant Professor	Ph.D., M.A. (English)	14	Regular	Rs.57700	NA	06.01.2023
	Mr.Gursandesh Singh	Assistant Professor	M.A. (English)	1	Regular	Rs.57700	NA	06.01.2023

3.3 Details of Administrative staff

Number of Administrative staff available exclusively for ODL programmes at HQ &at LSCs

Admin Staff	Required (up to 5,000 students)	Available
Deputy Registrar	01	01
Assistant Registrar	01	02
Section Officer	01	02
Assistants	03 (2 for DM Universities)	05
Computer Operator	02	05
Multi-Tasking Staff	02	24

(Attach duly attested photocopy of appointment letter with salary details)

Note:

1. In case of the enrolment higher than 5,000 the number of positions in the Centre for Distance and Online Learning may be increased by the HEI appropriately.

2. Private University eligible to offer ODL programmes through its Head Quarters only and duly recognized off-campus centres; not through any Learner Support Centre.

Part – IV: Examinations

4.1 Information of formative and summative assessments/examinations conducted with the actions taken to ensure sanctity of examinations:

S.No.	Provisions in Regulations	Whether complied Yes/No	If no, Reason thereof
1.	All processes of assessment of learners in different components of Examination shall be directly handled by the concerned Institution and no part of the assessment shall be outsourced	Yes	
2.	For ensuring transparency and credibility, the full time faculty of the Open and Distance Learning mode Higher Educational Institutions or qualified faculty from University Grants Commission recognised Higher Educational Institutions only should be associated to function as invigilators, examination superintendents, as observers etc	Yes	
3.	All Examinations for Open and Distance Learning mode programmes shall be conducted within the Institution where the Study Centres or Learner Support Centres is located under the direct control and responsibility of the Open and Distance Learning mode Institution. No Examination Centres shall be allotted to any Private organisations or unapproved Higher Educational Institutions.	Yes	
4.	The examination centre must be centrally located in the city, with good connectivity from railway station or bus stand, for the Convenience of the students.	Yes	

S.No.	Provisions in Regulations	Whether complied Yes/No	If No, Reason thereof
5.	The number of examination centres in a city or State must be proportionate to the student enrolment from the region	Yes	
6.	Building and grounds of the examination centre Must be clean and in good condition.	Yes	
7.	The examination centre must have an examination hall with adequate seating capacity and basic amenities	Yes	
8.	Fire extinguishers must be in working order, locations well marked and easily accessible. Emergency exits must be clearly identified and clear of obstructions	Yes	
9.	The Examination Centre shall have adequate and comfortable seating capacity and amenities including adequate lighting, ventilation and clean drinking water facilities	Yes	
10.	Safety and security of the examination centre must be ensured	Yes	
11.	Restrooms must be located in the same building as the examination centre, and restrooms must be clean, supplied with necessary items, and in working order	Yes	
12.	Provision of drinking water must be made for learners	Yes	
13.	Adequate parking must be available near the examination centre	Yes	
14.	Facilities for Persons with Disabilities should be available	Yes	

4.2 Compliance status of 'Evaluation' and 'Certification' – As per Regulations 15 and 16 of UGC (ODL Programmes and Online Programmes) Regulations, 2020

S.No.	Provisions in Regulations	Whether complied Yes/No If Yes, Upload relevant document	If No, Reason thereof
1.	The Higher Educational Institution shall adopt the guidelines issued by the Commission for the conduct of proctored Examinations.	YES	Refer Annexure VII (Page No. 2)
2.	A Higher Educational Institution offering Open and Distance Learning Programmes shall have a mechanism well in place for evaluation of learners enrolled through Open and Distance Learning mode and their certification.	YES	https://drive.google.com/file/d/1u4xRTWgMslPmqIcPasar-4sLk1c8tSw/view?usp=drive_link

3.	<p>The evaluation shall include two types of assessments continuous or formative assessment and summative assessment in the form of end semester examination or term end examination:</p> <p>Provided that no semester or year-end examination shall be held unless:</p> <p>i) The Higher Educational Institution is satisfied that at least 75 per cent. of the programme of study stipulated for the semester or year has been actually conducted;</p> <p>ii) For Open and Distance Learning mode: the learner has minimum attendance of 75 per cent. in the programme specific Personal Contact Programme (excluding counselling) and lab component of each</p>	Yes	https://drive.google.com/file/d/1yteFZy-Tq4cODWIQhVkXE6u11J2w0Jn/view?usp=drive_link
----	--	-----	---

	of the programmes; and detailed attendance records have been maintained by Learner Support Centre/Regional Centre/ Higher Educational Institution		
4.	The curricular aspects, assessment criteria and credit framework for the award of Degree programmes at undergraduate and postgraduate level and/or Post Graduate Diploma programmes through Open and Distance Learning mode shall be evolved by adopting same standards as being followed in conventional mode by the dual mode Higher Educational Institutions and in Open Distance Learning mode by the Open Universities	Yes	
5.	The weightage for different components of assessments for Open and Distance Learning mode shall be as under: (i) Continuous or formative assessment (in semester): Maximum 30 per cent. (ii) Summative assessment (end semester examination or term end examination) Minimum 70 per cent.	YES	https://drive.google.com/file/d/1yteFZy-Tq4cODWlQhVkJXE6u11J2w0Jn/view?usp=drive_link
6.	The Higher Educational Institution shall notify all assessment tools to be used for formative and summative assessments	Yes	

S.No.	Provisions in Regulations	Whether complied Yes/No If Yes, Upload relevant document	If No, Reason thereof
7.	Marks or grades obtained in continuous assessment and end semester examinations or term end examinations shall be shown separately in the grade card	YES	https://drive.google.com/file/d/1gmHNa7LtUklhgiKLyTm7_D2Wrs-gMYE-O/view?usp=drive_link
8.	A Higher Educational Institution offering a Programme in Open and Distance Learning mode shall adopt a rigorous process in development of question papers, question banks, assignments and their moderation, conduct of examination, evaluation of answer scripts by qualified teachers, and result declaration, and shall so frame the question papers as to ensure that no part of the syllabus is left out of study by a learner.	YES	https://drive.google.com/file/d/1O-TtCsEu0KUmLI0_DR0kFag7XYrimzXNA/view?usp=drive_link
9.	The examination of the programmes in Open and Distance learning mode shall be managed by the examination or evaluation Unit of the Higher Educational Institution and shall be conducted in the examination centre as given under these regulations.	YES	https://drive.google.com/file/d/1yZqQjvBqor0KXKW09uUtwFWygQtgLsuG/view?usp=drive_link
10.	(a) The Examination Centre shall have proper monitoring mechanisms for Closed-Circuit Television (CCTV) recording of the entire examination procedure.	YES	
	(b) Availability of biometric system	NO	

	(c) The attendance of examinees shall be authenticated through biometric system as per Aadhaar details or other Government identifiers of Indian learners	NO	
	(d) In case of non-availability of the Closed-Circuit Television facilities, the Higher Educational Institution shall ensure that proper videography be conducted and video recordings are submitted by particular incharge of examination centre to the Higher Educational Institution	YES	
11.	The Higher Educational Institution shall retain all such Closed- Circuit Television recordings in archives for a minimum period of five years	YES	
12.	(a) There shall be an observer for each of the Examination Centre appointed by the Higher Educational Institution and	YES	https://drive.google.com/file/d/1iJsp7oitryqJwmC_OiDbGKZoZJgH_Ew8/view?usp=drive_link
	(b) It shall be mandatory to have observer report submitted to the Higher Educational Institution	YES	https://drive.google.com/file/d/144obtuIzpuUetIk6ksbusRCVjV25xbT3t/view?usp=drive_link
13.	(a) All end semester examinations or term end examinations for programmes offered through Open and Distance Learning mode shall be conducted	YES	https://drive.google.com/file/d/1OTtCsEu0KUmLI0_DR0kFag7XYrImzXNA/view?usp=drive_link

	through proctored examination (pen- paper or online or computer based testing) within Territorial Jurisdiction, in the examination centre as mentioned in these regulations.		
	(b) The Exams shall be under the direct control and responsibility of the Open and Distance Learning mode Institution	Yes	https://drive.google.com/file/d/1OTtCsEu0KUmLI0DR0kFag7XYrimzXNA/view?usp=drive_link
14.	The Examination Centre shall be located in Government Institutions like Kendriya Vidyalaya(s), Navodaya Vidyalaya(s), Sainik School(s), State Government Schools, etc. can also be identified as examination centre(s) under direct overall supervision of a Higher Educational Institution offering education under the Open and Distance Learning mode including approved affiliated colleges under the University system in the Country and no Examination Centres shall be allotted to private organisations or unapproved Higher Educational Institutions	Yes	
15.	The Learner Support Centres, as defined in the regulations and within the territorial jurisdiction, can also be used as examination centres provided they fulfill the criteria of an examination centre as defined in these regulations	Yes	https://drive.google.com/file/d/1yZqOjvBqor0KXKW09uUtwFWygQtgLsuG/view?usp=drive_link
16.	The 'Examination Centre' shall be established within the territorial jurisdiction of the Higher Educational Institution	Yes	https://drive.google.com/file/d/1yZqOjvBqor0KXKW09uUtwFWygQtgLsuG/view?usp=drive_link

17.	<p>(a) Each award of Degree at undergraduate and postgraduate level and post graduate diploma for Open and Distance Learning shall be assigned a unique identification number and shall have</p> <ul style="list-style-type: none"> i. Photograph ii. Aadhaar number or other government recognised identifier or Passport number, as applicable, iii. Other relevant details of the learner Along with the Programme name. 	Yes	https://drive.google.com/file/d/1fGThjI DEGR_euXK1i1G EQx7nl6qc8pvp/view?usp=drive_link
	<p>(b) Each award shall also be uploaded on the National Academic Depository</p>	Yes	https://drive.google.com/file/d/102PKsHuNyoK-msRBzACjf0s44hs8iU-y/view?usp=drive_link
18.	<p>It shall be mandatory for Higher Educational Institution to mention the following on the backside of each of the degrees/certificates and mark sheets issued by the Higher Educational Institution to the learners (for each semester certificate and at the end of the programme): (i) Mode of delivery; (ii) Date of admission; (iii) Date of completion; (iv) Name and address of all Learner Support Centres (only for Open and Distance Learning); (v) Name and address of all Examination Centres</p>	Yes	https://drive.google.com/file/d/1gmHN a7LtUklhgikLyTm7_D2WrsgMYE-O/view?usp=drive_link

4.3 Whether any examination held through online mode.

If yes, provide details regarding technology enabled online test with all the security arrangements ensuring transparency and credibility of the examinations, or through the Proctored Examination

---NO---

4.4 Result and Student Progression for UG, PG and PGD programmes

Sr. No.	Semester Beginning	Programme Name	No. of students admitted	No. of students appeared in exams	No. of students progressed to next Year	Pass Students	% of students passed	passed students in first class	% of students passed in first class
1	Jul-23	Bachelor of Arts (B.A Liberal Arts)	461	353	353	231	65.44	223	63.17
2	Jul-23	Bachelor of Commerce (B. Com Digital)	40	31	31	28	90.32	26	83.87
3	Jul-23	Bachelor of Science (B.Sc Data Science)	18	14	14	7	50	7	50
4	Jul-23	Master of Arts (Punjabi)	77	64	64	59	92.19	59	92.19
5	Jul-23	Master of Commerce (M.Com)	80	72	72	66	91.67	66	91.67
6	Jul-23	Master of Arts (English)	115	91	91	74	81.32	74	81.32
7	Jul-23	M.Sc. (Computer Science)	54	40	40	32	80	32	80

Part – V: Programme Project Report (PPR) and Self-Learning Material (SLM)

5.1 Compliance status of ‘Guidelines on Programme Project Report’ – As per Annexure - V of UGC (ODL Programmes and Online Programmes) Regulations, 2020

HEI shall mention the process followed to ensure that PPRs are prepared as per the guidelines mentioned in the Regulations. The explicit details of approval by its Statutory Authorities shall also be mentioned.

Refer Annexure- V (Page No.1)

5.2 Compliance status of ‘Quality Assurance Guidelines of Learning Material In Multiple Media and Curriculum and Pedagogy’ – As per Annexure - VI of UGC (ODL Programmes and Online Programmes) Regulations, 2020

HEI shall mention compliance details against the requirements in terms of learning material (Print Media), Audio-Video Material, Online Material, Computer-based material and Curriculum and Pedagogy, as mentioned in the Annexure-VI of the Regulations for ODL programmes.

Refer Annexure- V (Page No.2)

5.3 Compliance status in respect of Self-Learning Material– As per Annexure - VII of UGC (ODL Programmes and Online Programmes) Regulations, 2020

HEI shall mention the process followed to ensure that SLMs are prepared as per the guidelines mentioned in the Regulations. The explicit details of approval by its Statutory Authorities shall also be mentioned.

Refer Annexure- V (Page No.2)

Part – VI: Programme Delivery through Learner Support Centre (LSC)

6.1 Details of personal contact programmes implemented:

Please provide information in respect of programmes at UG, PG and PGD Programmes

S. No.	Programmes name		CentreName	No. of centres conducted PCP	No. of PCP held every year	Total no. of students registered in the programme	No. of Student Attend on an average basis
	UG	B.A (Liberal Arts)	Khalsa College for Women, Amritsar	18	4 Hours for each subject in each semester	12	12
			Guru Gobind Singh College, Sanghera, Barnala			8	8
			Arya Bhatta College, Barnala			19	19
			Bagla Mukhi College Of Education, Balluana, Bathinda			0	0
			GTB College, Balloh, Bathinda			5	5
			Punjab Degree College, FDK-Sadiq Rd, Mehmuana, Faridkot			2	2
			Saffron College for Girls, FGS			4	4
			Punjab College of Commerce & Agriculture, Village Sarkapra, FGS			0	0
			Sant Kabir College, Zira, Ferozepur			54	54
			Pannu Institute of Management & Technology, Gurdaspur			9	9
			KMS College of IT & Management, Dasuya, Hoshiarpur			1	1
			Makkar College of Technical Education, LDH			0	0
			Malwa College of Training & Education, Malakpur Khiala, Mansa			1	1

			Krishna College of Higher Education, Budhalda-Bareta, Vill-Ralli, Budhalada, Mansa			42	42
			Guru Nanak College of Education, SAMAON, Bikhi, Mansa			1	1
			Mata Sito Devi College of Education, Kot Dharmu, Mansa			3	3
			Universal College, Patran, Patiala			8	8
			KCT Group of Colleges, Fatehgarh, Lehara, Sangrur			84	84
		B.com	Guru Gobind Singh College, Sanghera, Barnala	11	4 Hours for each subject in each semester	2	2
			Arya Bhatta College, Barnala			12	2
			Bagla Mukhi College Of Education, Balluana, Bathinda			0	2
			GTB College, Balloh, Bathinda			2	2
			Saffron College for Girls, FGS			0	2
			Sant Kabir College, Zira, Ferozpur			4	2
			Makkar College of Technical Education, LDH			1	2
			Malwa College of Training & Education, Malakpur Khiala, Mansa			0	2
			Krishna College of Higher Education, Budhalda-Bareta, Vill-Ralli, Budhalada, Mansa			0	2
			Mata Sito Devi College of Education, Kot Dharmu, Mansa			1	2
			KCT Group of Colleges, Fatehgarh, Lehara, Sangrur			7	2
	PG	B.SC.(DS)	Guru Gobind Singh College, Sanghera, Barnala			6	6
			GTB College, Balloh, Bathinda			0	0

			Saffron College for Girls, Fatehgarh Sahib	5	4 Hours for each subject in each semester	1	1
			Sri Guru Gobind Singh Khalsa College, Mahilpur, Hoshiarpur			0	0
			KCT Group of Colleges, Fatehgarh, Lehara, Sangrur			2	2
		M.A(Punjab i)	Khalsa College for Women, Amritsar			2	2
			Guru Nanak Dev Co-Educational College, Uggar Aulakh, Ajnala, Amritsar			2	2
			Arya Bhatta College, Barnala	14	4 Hours for each subject in each semester	0	0
			Bagla Mukhi College Of Education, Balluana, Bathinda			0	0
			GTB College, Balloh, Bathinda			4	4
			Punjab Degree College, FDK-Sadiq Rd, Mehmuana, Faridkot			0	0
			Punjab College of Commerce and Agriculture, Sarkapra, Chunni Kalan, Fatehgarh Sahib			0	0
			Sant Kabir College, Zira, Ferozpur			0	0
			Malwa College of Training & Education, Malakpur Khiala, Mansa			0	0
			Krishna College of Higher Education, Budhalda-Bareta, Vill-Ralli, Budhalada, Mansa			1	1
			Guru Nanak College of Education, SAMAON, Bikhi, Mansa			0	0
			Mata Sito Devi College of Education, Kot Dharmu, Mansa			1	1
			KCT Group of Colleges, Fatehgarh, Lehara, Sangrur			10	10
			Guru Gobind Singh Khalsa College, Sarhali, Tarn Taran			4	4

		M.A(English)	Khalsa College for Women, Amritsar			15	15
			Guru Nanak Dev Co-Educational College, Uggar Aulakh, Ajnala, Amritsar			0	0
			Arya Bhatta College, Barnala			4	4
			S.S.D. College, Barnala			1	1
			Bagla Mukhi College Of Education, Balluana, Bathinda			0	0
			GTB College, Balloh, Bathinda			7	7
			Punjab Degree College, FDK-Sadiq Rd, Mehmuana, Faridkot			0	0
			Punjab College of Commerce and Agriculture, Sarkapra, Chunni Kalan, Fatehgarh Sahib			1	1
			Sant Kabir College, Zira, Ferozepur			1	1
			Malwa College of Training & Education, Malakpur Khiala, Mansa			12	12
			Krishna College of Higher Education, Budhalda-Bareta, Vill-Ralli, Budhalada, Mansa			0	0
			Guru Nanak College of Education, SAMAON, Bikhi, Mansa			0	0
			Mata Sito Devi College of Education, Kot Dharmu, Mansa			1	1
			KCT Group of Colleges, Fatehgarh, Lehara, Sangrur			4	4
			Guru Gobind Singh Khalsa College, Sarhali, Tarn Taran			7	7
		M.Com.	Khalsa College for Women, Amritsar			3	3
			Arya Bhatta College, Barnala			1	1

			S.S.D. College, Barnala			0	0
			Bagla Mukhi College Of Education, Balluana, Bathinda			0	0
			GTB College, Balloh, Bathinda			0	0
			Punjab Degree College, FDK-Sadiq Rd, Mehmuana, Faridkot			0	0
			Sant Kabir College, Zira, Ferozepur			2	2
			Malwa College of Training & Education, Malakpur Khiala, Mansa	12	4 Hours for each subject in each semester	0	0
			Krishna College of Higher Education, Budhalda-Bareta, Vill-Ralli, Budhalada, Mansa			3	3
			The Royal Group of Colleges, Bhikhi-Budhlada Road, Borawal, Mansa			0	0
			Mata Sita Devi College of Education, Kot Dharmu, Mansa			0	0
			KCT Group of Colleges, Fatehgarh, Lehara, Sangrur			5	5
		M.Sc. (CS)	Arya Bhatta College, Barnala			3	3
			KMS College of IT & Management, Dasuya, Hoshiarpur	2	4 Hours for each subject in each semester	1	1
	PGD	Nil					

6.2 Compliance status of ‘Learner Support Centre’ – As per Annexure – VIII of UGC(ODL Programmes and Online Programmes) Regulations, 2020

HEI shall mention the process followed for identification of LSCs and the agreement terms for providing support to the learners thereby ensuring compliance to the LSCs provisions of the Regulations. The explicit details of approval by its Statutory Authorities/CIQA shall also be mentioned.

Refer Standard Operating Procedures of LSC.
(See Annexure VI page No.1-26)

6.3 LSC wise enrollment details (Not for Private University)

Sr. No	Name & Address of College/ institute where LSC is established (with Pin Code)	This LSC is of how many HEIs? (No. and Name)	If yes, all the HEIs in same State as that of the LSC?	Name of HEI to which College/ institute is affiliated (where LSC is established)	Whether the College/ institute is private or Govt (where LSC is established)	Name and Contact Details of Coordinator and Counselor	Qualification of Coordinator and Counselor	No. of Counsellors	Programmes offered	Total Enrolled student.
1.	Saroop Rani Govt. College (Women), Amritsar 143001	1 JGND PSOU, Patiala	YES	Guru Nanak Dev University, Amritsar,	Govt.	Ms. Manjeet Kaur Minhas, 9815342244	M.Phil	5	P 1: Certificate in GST Filing and Practice.	0
									P 2: Certificate in Fashion Designing	0
									P 3: Certificate in Creative writing & content Development	7
									P 4: Certificate in IT Enabled Services	0
									P 5: Certificate in Cyber Security	0
									P 2: Certificate in Fashion Designing	0
2.	Khalsa College for Women, Amritsar 143002	1 JGND PSOU, Patiala	YES	Guru Nanak Dev University, Amritsar	Aided	Dr. Suman Nayyar, 9501333997	Ph.D	10	P1: B.A Liberal Arts	12
									P2:M.Com	3
									P3:MA(Englis	15

									h)	
									P4:MA (Punjabi)	1
									P5: Diploma in IT Enabled Services	123
									P6: Certificate in GST Filing and Practice	13
									P7: Certificate in Entrepreneurship, Creativity and Innovation in Business	27
									P8: Certificate in Food Preservation	23
									P9: Certificate in Computer Applications	51
									P10:Certificate in Care Giver	36
3.	Shaheed Darshan Singh Pheruman Memorial College for Women, Rayya, Amritsar 143112	1 JGND PSOU, Patiala	YES	Guru Nanak Dev University, Amritsar	Aided	Mrs. Amanjot Kaur, 9915655233	M.Tech (IT)/ MCA	2	P1: Diploma Course in Office Automation and E-Governance	25
									P2: Diploma in Fashion Designing	9
4.	Guru Nanak Dev Co-Educational College, Uggar Aulakh, Ajnala, Amritsar, 143102	1 JGND PSOU, Patiala	Yes	Guru Nanak Dev University, Amritsar	Pvt	Mr. Jatinder Pal Singh, 9855010381 9855021719	M.A, B.ed	6	P1:MA (English)	0
									P2:MA (Punjabi)	2
									P3:Certificate in Nanny Care	0
									P4:Certificate in Care Giver	0

HEI ID: HEI-P-DEB-2020 Name of HEI: JGND-PSOU, Patiala Type of HEI: State Open University

									P5: Diploma in Fashion Designing	0
									P6: Diploma in IT Enabled Services	0
5.	Khalsa College of Education, Ranjit Avenue, Amritsar 143001	1 JGND PSOU, Patiala	Yes	Guru Nanak Dev University, Amritsar	Pvt	Ms. Rupneet Kaur Jassar, 9855010381	M.ed, M.A Eco.	1	P1: Certificate in Computer Application	75
6.	Shri Lal Bahadur Shastri Arya Mahila College, Barnala 148101	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Aided	Mrs. Monica Bansal, 9877880360	M.A, B.Ed.	2	P1: Certificate Course in Computer Aided Accounting	13
									P2: Certificate Course in Food Processing & Preservation	5
7.	Guru Gobind Singh College, Sanghera, Barnala 148109	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Aided	Mr. Harpreet Singh Sandhu, 9464705961	B A L. L. B , M.A Political Science, MA Socology	7	P1: Diploma in Office Automation and E-Governance	10
									P2: Diploma in Accounting & Taxation	11
									P3: Diploma in Organic Farming	21
									P4: Certificate in Nanny Care	48
									P5: BA (Liberal Arts)	8
									P6: B.Com (Digital)	2
									P7: BSc (DS)	6
8.	Arya Bhatta College, Barnala, 148103	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Mr. Kuldeep Singh, 9914399107	MBA	10	P1: Diploma Course in Office Automation and E-Governance	15
									P2: Certificate Course in	56

									Computer Aided Accounting	
									P3: Certificate in Digital Marketing	16
									P4: Certificate Course in Nanny Care	2
									P5: BA (Liberal Arts)	19
									P6: B.Com (Digital)	12
									P7: M.Com	1
									P8: MA (Punjabi)	0
									P9: MSc (CS)	3
									P10: MA(English)	4
9.	SSD College, Barnala, 148101	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Mr. Bharat Bhushan, 9417176081	M.Phil. (History)	8	P1: M.Com.	0
									P2: MA (English)	1
									P3: Certificate in Nanny Care	3
									P4: Certificate in Digital Marketing	0
									P5: Certificate in Fashion Design	0
									P6: Certificate in Computer Applications	1
									P7: Diploma in Office Automation & E-Governance	0
									P8: Diploma in Accounting & Taxation	0
10.	D.A.V. College, Bathinda, 151001	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Aided	Prof. Vikas Katia, 9417425877	M.Com, UGC-NET	5	P1: Certificate/ Diploma in AI&DS	4
									P2: Certificate/ Diploma in Organic Farming	1
									P3: Certificate	8

									in GST Filing & Practice	
11.	Mata Sahib Kaur Girls College, Talwandi Sabo, Bathinda, 151302	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt, SGPC	Dr. Inderpreet Kaur, 98033-33030	MCA, Ph.D	5	P1: Certificate in Income Tax Filing and Documentation	6
									P2: Certificate in Digital Marketing	9
									P3: Diploma in Office Automation and E-Governance	20
									P4: Certificate in Fashion Designing.	21
									P5: Diploma in Web Application & Development	13
12.	Fateh College, Rampura Phul, Bathinda, 151103	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Dr. Rajinder Kumar, 94644-79497 90410-35003	Ph.D	10	P1: Diploma in Software Development & Programming	0
									P2: Certificate in Computer Application	0
									P3: Certificate in Digital Marketing	0
									P4: Certificate in Income Tax Filing and Documentation	0
									P5: Certificate in GST Filing and Practices	0
									P6: Certificate in Nanny Care	0
									P7: Certificate in Fashion Designing	0
									P8: Diploma in Artificial Intelligence & Data Science	0
									P9: Certificate/ Diploma in	0

									Accounting Taxation	
									P10: M.Com	0
13.	Bagla Mukhi College of Education, Balluana, Bathinda 151005	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Ms. Kiran Deep Kaur., 9814500129	M.A., M.Ed.	10	P1: BA (Liberal Arts)	0
									P2: B.Com (Digital)	0
									P3: MA (English)	0
									P4: MA(Punjabi)	0
									P5: M.Com	0
									P6: Certificate in Computer Applications	0
14.	GTB College, Balloh, Bathinda, 151510	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Dr. Harjit Kaur, 9115408907	Ph.D	12	P1: BA (Liberal Arts)	0
									P2: B.Com (Digital)	2
									P3: BSc (DS)	0
									P4: MA (English)	7
									P5: MA(Punjabi)	4
									P6: M.Com	0
									P7: Diploma in Fashion Designing	6
									P8: Certificate/ Diploma in Nanny Care	5
									P9: Certificate/ Diploma in Care Giver	1
									P10: Certificate in Embroidery	1
									P11: Certificate in Computer Applications	40

									P12: Certificate in Bakery and Confectionary	1
15.	Desh Bhagat Pandit Chetan Dev Government College of Education, Faridkot 151203	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Govt	Prof. Manju Kapur, 9463785774	M.Phil	1	P1: Diploma Course in Office Automation and E-Governance	37
16.	SBRS College for Women, Ghuduwala Sadiq, FDK, 151212	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Prof. Randeep Kaur, 8194848938	MCA	2	P1: Certificate Course in Software Development and Programming	3
									P2: Certificate in Fashion Designing	0
17.	Punjab Degree College, FDK-Sadiq Rd, Mehmuana, Faridkot, 151212	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Ms. Gurvinderpal Kaur, 99146-85085	M.Phil., Ph.D (Pursuing)	7	P1: BA (Liberal Arts)	2
									P2: MA(Punjabi)	0
									P3: MA (English)	0
									P4: M.Com	0
									P5: Certificate in Horticulture	0
									P6: Certificate in Care Giver	0
									P7: Certificate in Nanny Care	0
18.	Saffron College for Girls, Fatehgarh Sahib, 140407	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Ms. Amanpreet Kaur, 9592011873	MCA	3	P1: BA (Liberal Arts)	4
									P2: B.Com (Digital)	0
									P3: BSc (DS)	1

HEI ID: HEI-P-DEB-2020 Name of HEI: JGND-PSOU, Patiala Type of HEI: State Open University

19.	Punjab College of Commerce and Agriculture, Sarkapra, Chunni Kalan, Fatehgarh Sahib, 140406	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Mr. Gurwinder Singh, 9041824783	MCA	3	P1: MA (Punjabi)	0
									P2: MA (English)	0
									P3: BA (Liberal Arts)	0
20.	M.R. Government College, Fazilka, 152123	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Govt	Prof. Saurabh Kumar, 98158-17327	M.Sc, MCA (Computer Sci)	1	P1: Certificate in Computer Applications	7
21.	Government College (Girls), Jalalabad (West), Fazilka, 152024	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Govt	Smt. Amandeep Kaur, 98786-66746	MA (Punjabi), UGC Net, PhD (Pursuing)	1	P1: Certificate in Computer Applications	8
22.	Mata Sahib Kaur Khalsa College, Talwandi Bhai, Ferozepur, 142050	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Pvt	Ms. Rajwinder Kaur, 9417666741	M.Phil, NET	2	P1: Diploma Course in Office Automation and E-Governance	20
									P2: Diploma in Fashion Designing	0
23.	Sant Kabir College, Zira, Ferozepur, 142047	1 JGND PSOU, Patiala	Yes	MRSPSTU, Bathinda	Pvt	Dr. Veerpal, 96463-07150	Ph.D (English)	9	P1: BA (Liberal Arts)	54
									P2: MA(Punjabi)	0
									P3: MA (English)	2
									P4: M.Com	2
									P5: Certificate in Embroidery	0

									P6: Certificate in Computer Application	4
									P7: Certificate in Nanny Care	10
									P8: Certificate in Fashion Designing	0
									P9: B.Com (Digital)	4
									P10: Diploma in Care Giver	0
24.	Pannu Institute of Management & Technology, Gurdaspur, 143515	1 JGND PSOU, Patiala	Yes	IKGPTU, Jalandhar	Pvt	Smt. Jasreen Kaur, 81988-56850	B.Sc Nursing	2	P1: BA (Liberal Arts)	9
									P2: Certificate in Nanny Care	0
25.	Government College, Hoshiarpur, 146001	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Govt	Mr. Harjinder Pal, 9464615037	M.A., UGC	4	P1: Certificate Course in Guru Granth Sahib Study	9
									P2: Certificate Course in Web Application Development	25
									P3: Certificate in IT Enabled Services	44
									P4: Certificate Course in E-Governance and Office automation	34
26.	M.R.P.D. Govt. College, Talwara, Hoshiarpur, 144216	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Govt	Ms. Monisha Sharma, 7589012405	Ph.D (Analytical Chemistry)	1	P1. Diploma in Office Automation and E-governance	21
27.	Giani Kartar Singh Memorial Government College, Tanda Urmar, Hoshiarpur, 144204	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Govt	Prof. Ranjna Gupta, 9779953408	M.A, B.Ed (NET)	1	P1: Diploma in Office Automation and E-Governance	0

HEI ID: HEI-P-DEB-2020 Name of HEI: JGND-PSOU, Patiala Type of HEI: State Open University

29.	S.D. College, Hoshiarpur, 146001	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Aided	Dr. Monika, 9888159117	Ph.D, UGC/NET	9	P1 .Diploma Course in IT enabled Services.	5
									P2. Certificate Course in Creative Writing and Content Development	0
									P3. Certificate Course in Stock Market and Trading Operations	6
									P4. Certificate Course in GST Filing and Practice	0
									P5.Diploma Course in Accounting and Taxation.	0
									P6.Certificate Course in Embroidery	0
									P7. Diploma in Fashion designing.	7
									P8.Certificate in Mushroom Cultivation.	0
									P9. Diploma Course in Food Processing & Preservation	0
30.	Saini Bar College, Bulhowal, Distt. Hoshiarpur, 146113	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Aided	Mr. Sukhvir Singh, 7696292041	M.A. English, NET.	1	P1. Certificate Course in Computer Aided Accounting	23
31.	Swami Preman and Mahavidyal ya, Mukerian, Hoshiarpur, 144211	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Aided	Dr. Gurpreet Kaur, 9815963637	Ph.D	3	P1. Certificate Course in Creative Writing and Content. Development	21
									P2. Certificate Course in Accounting and Taxation	21

									P3. Certificate Course in Embroidery.	43
32.	Goswami Ganesh Dutt Sanatam Dharam College, Haryana, Hoshiarpur, 144208	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Aided	Major Mohamad, 9888757531	MCA	2	P1. Diploma Course in Office Automation and E-Governance.	5
									P2. Certificates Course in Mushroom Cultivation	4
33.	Khalsa College, Gardhiwala, Hoshiarpur, 144207	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Aided	Mr. Sanjeev Singh, 9417364465	M.Phil.	4	P1: Certificate in Sri Guru Granth Sahib Studies.	11
									P2: Certificate in Retail Sales and Management Skills	12
									P3: Certificate in GST Filing & Practice	10
									P4: Diploma in Office Automation & E-Governance	33
34.	SRI GURU GOBIND SINGH KHALSA COLLEGE, MAHILPUR, HOSHIARPUR, 146105	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Aided	Mr. Vikrant Singh Rana, 8284072216	M.Sc. (Chemistry), CSIR-NET	9	P1: BSc (Data Science)	0
									P2. Diploma in Web Application Development	5
									P3. Certificate in Computer Application	4
									P4. Certificate in Income Tax Filing & Documentation	4

									P5. Certificate in Stock Market & Training	0
									P6. Diploma in Organic Farming	4
									P7. Diploma in Fashion Designing	2
									P8. Certificate in Embroidery	2
									P9. Diploma in Horticulture	0
									P2. Diploma in Web Application Development	5
35.	KMS College of IT & Management, Dasuya, Hoshiarpur, 144205	1 JGND PSOU, Patiala	Yes	IKGPTU, Jalandhar	Pvt	Ms. Lakhwinder Kaur, 8725954100, 7528866935	MCA, Ph.D	10	P1: Diploma in Software Development and Programming.	2
									P2: Certificate in Fashion Designing	0
									P3: Certificate in Organic Farming.	0
									P4: Certificate in Nanny Care	51
									P5: BA (Liberal Arts)	1
									P6: MSc(CS)	1
36.	Guru Teg Bahadur Khalsa College for Women, Dasuya, Hoshiarpur, 144205	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Pvt	Dr. Ramneek Kaur, 8146593896	M.com (Business Administration), UGC (NET), B.Ed., Ph.D	4	P1: Certificate in Retail and Sales Management.	0
									P2: Certificate Course in Computer Aided Accounting	0
									P3: Certificate in Computer Application	0

HEI ID: HEI-P-DEB-2020 Name of HEI: JGND-PSOU, Patiala Type of HEI: State Open University

									P4: M.Com	0
37.	Dashmesh Girls College, Mukerian, Hoshiarpur, 144211	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Pvt	Dr. Sarita Rana, 9876485031	Ph.D	3	P1: Certificate Course in Computer Application	0
									P2: Certificate in Science of Happiness at Workplace	0
									P 3: Certificate in Effective Business and Social Communication	0
38.	Govt. College of Education, Jalandhar, 144003	1 JGND PSOU, Patiala	Yes	Guru Nanak Dev University, Amritsar,	Govt.	Ms. Isha Madaan, 765 8032779	M.Sc. Botany, (CSIR-UGC NET Life Sci.)	3	P1. Certificate in Organic Farming.	0
									P2. Certificate in Creative Writing & Content Development	0
									P3. Certificate in The Science of Happiness at Work	0
40.	Darbara Singh Govt. College Shahkot, Jalandhar, 144702	1 JGND PSOU, Patiala	Yes	Guru Nanak Dev University, Amritsar,	Govt.	Prof. Chander kanta, 9041017550	M.Phil.	2	P1: Certificate Course in IT Enabled Services	11
									P2: Certificate in Fashion Designing	1
41.	Govt. College, Bholath, Kapurthala, 144622	1 JGND PSOU, Patiala	Yes	Guru Nanak Dev University, Amritsar,	Govt.	Ms. Seema, 9464155154	M.Phil.	1	I. Certificate Course in Office Automation and E-Governance	10
42.	Ramgarhia College of Education, Satnampura, Phagwara,	1 JGND PSOU, Patiala	Yes	Guru Nanak Dev University, Amritsar,	Aided	Mrs. Ritu Dial, 9878701916	M.A., M.Ed., (UGC-NET)	4	I. Certificate Course in IT enabled Services	0

	Kapurthala, 144402									
									2. Certificate Course in Creative Writing and Content Development.	0
									3. Certificate Course in Entrepreneurship, Creativity and Innovation in Business	0
									4. Diploma in Horticulture.	0
43.	Sant Prem Singh Karmsar Khalsa College, Begowal, Kapurthala, 144621	1 JGND PSOU, Patiala	Yes	Guru Nanak Dev University, Amritsar,	Aided	Prof. Surjit Singh, 7986575272	MCA, UGC-NET	1	1. Diploma Course in IT Enabled Services	1
44.	Govt. College for Girls Ludhiana, 141001	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Govt	Dr. Jaspreet Kaur, 9501305566	Ph.D	1	P1: Certificate in Nanny Care	42
45.	Govt College, Machhiwara, Samrala, Ludhiana, 141115	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Govt	Dr. Dharmendra Singh, 78888-21758	Ph.D	2	P1: Certificate Course in IT Enabled Services	18
									P2: Certificate Course in Entrepreneurship, Creativity, Innovation in Business	15
46	Lajpat Rai DAV College, Jagraon, Ludhiana, 142026	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Aided	Sh, Hitesh Monga, 9872299030	M.Sc.,MCA &UGC NET	1	P1: Certificate Course in IT enabled Services	44
47.	Khalsa College for Women, Civil Lines,	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Aided	Dr. Priyaka Khanna, 9814818576	Ph.D (Management)	4	1. Certificate in Computer Application.	51

HEI ID: HEI-P-DEB-2020 Name of HEI: JGND-PSOU, Patiala Type of HEI: State Open University

	LDH, 141001									
									2. Certificate Course in GST Filing and Practice.	12
									3. Certificate Course in Computer Aided Accounting	9
									4. Certificate in Digital Marketing	26
48.	Makkar College of Technical Education, LDH, 141001	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Pvt	Ms. Meenu, 9779590406	Ph.D., B.Sci , Masters in Applied Physics	3	P1: BA (Liberal Arts)	0
									P2: B.Com (Digital)	1
									P3: Certificate Course in Accounting and Taxation	5
49.	Guru Gobind Singh Khalsa College for Women, Jhar Sahib, LDH, 141121	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Pvt	Dr. Mahipinder Kaur, 9814603999	M.A., Ph.D	2	P1: Certificate in Accounting and Taxation	14
									P2: Certificate in Bakery and Confectionery	6
50.	Govt. College, Malerkotla, 148023	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Govt	Sh. Kuldeep Singh, 9501154529	M.Phil & NET	2	P1. Diploma in Software Development and Programming	113
									P2. Certificate in Fashion Designing	9
51.	Govt. College, Amargarh, Malerkotla, 148022	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Govt	Prof. Najma Parveen, 78147-66399	M.A (Eco.)	2	1. Certificate Course in Office Automation and E-Governance.	20

HEI ID: HEI-P-DEB-2020 Name of HEI: JGND-PSOU, Patiala Type of HEI: State Open University

52.	Sant Baba Attar Singh Khalsa college, Malerkotla, 148020	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Aided	Prof. Pardeep Kaur, 98155-73362	M.Com., UGC NET	2	1. Certificate Course in Accounting and Taxation	0
									2. Diploma in Fashion Designing	2
53.	Harf College, Malerkotla, 148023	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Mr. Baltej Singh, 94634-64064	B.Ed., M.P.Ed	2	1. Certificate in IT Enabled Services	0
									2. Certificate in Fashion Designing	0
54.	Nehru Memorial Govt. College, Mansa, 151505	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Govt	Prof. Sukhdeep Singh, 90145-01632	M.A (Punjabi), NET	2	P1. Certificate in Office Automation and E-Governance	0
									P2. Certificate Course in Artificial Intelligence & Data Sciences	0
55	S.D. Kanya Mahavidyal a, Mansa, 151505	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Aided	Dr. Payal Sabharwal, 95019-35500	Ph.D	3	P1. Certificate Course in IT enabled Services	6
									P2. Certificate Course in Entrepreneurship, Creativity and Innovation in Business.	0
									P3. Certificate in Fashion Designing	5
56.	Guru Nanak College, Budhlada, Mansa, 151502	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Aided, SGPC	Dr. Sarvan Kumar, 99962-96777	Ph.D	9	P1: Certificate in Nanny Care	15
									P2: Diploma in Horticulture	17
									P3: Diploma in Organic Farming	5
									P4: Certificate in Bakery &	13

									confectionery	
									P5: Diploma in Multimedia & Animation	10
									P6: Certificate on Values & Learning of Sikhism	39
									P7: Diploma in Artificial Intelligence and Data Science	44
									P8: Diploma in Food Processing & Preservation	14
57.	Mai Bhago Degree College, Ralla, Barnala Road Mansa, Mansa, 148109	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Mr. Gurwinder Singh, 94630-12609	M.A (PBI),M.Phil., UGC-NET	5	P1: Certificate in Food Processing and Preservation	3
									P2: Certificate in Software Development and Programming	5
									P3: Certificate in Office Automation and E-Governance	2
									P4: Certificate Course in Creativity and Innovation in School Education	0
									P5: Certificate in Nanny Care	9
58.	Malwa College of Training & Education, Malakpur Khiala, Mansa, 151505	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Ms.Kulveer Kaur, 98727-34179	M.A.,B.Ed.,Art & Craft,ETT	14	P1: Certificate in Computer Application	

									P2: Diploma in Artificial Intelligence & Data Science	0
									P3: Diploma in Web Application & Development	0
									P4: Diploma in Software Development	0
									P5: Certificate in GST Filing & Practice	0
									P6: Certificate in Income Tax Filing & Documentation	0
									P7: Certificate/ Diploma in Fashion Designing	0
									P8: Certificate/ Diploma in Food Processing & Preservation	0
									P9: Certificate/ Diploma in Office Automation & E-Governance	0
									P10: B.A Liberal Arts	1
									P11: B.Com (Digital)	0
									P12: M.Com	0
									P13: MA(English)	0
									P14: MA(Punjabi)	0
59.	Krishna College of Higher Education, Budhalda-Bareta, Vill-Ralli, Budhalada, Mansa, 151502	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Mr. Kamal Singla, 9417169303	MSC-IT	13	P1: MA (Punjabi)	1
									P2: MA (English)	0

									P3: M.Com	3
									P4: B.Com	0
									P5: BA (Liberal Arts)	42
									P6: Certificate in Horticulture	0
									P7: Certificate in Food Processing	2
									P8: Certificate in Nanny Care	4
									P9: Certificate in Organic Farming	0
									P10: Certificate in Fashion Designing	3
									P11: Certificate in Computer Application	5
									P12: Certificate in GST Filling	3
									P13: Certificate in Income Tax Filling	0
60.	Guru Nanak College of Education, SAMAON, Bikhi, Mansa, 151504	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Mr. Surinder Pal, 9465525812	B.Ed., M.A Edu., M.A. (Pbi,His), PGDCA	3	P1: MA (Punjabi)	0
									P2: MA (English)	0
									P3: BA (Liberal Arts)	1
61.	The Royal Group of Colleges, Bhikhi- Budhlada Road, Borawal, Mansa, 151502	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Dr. Kulwinder Singh, 9463444678	Ph.D	7	P1: M.Com	0

									P2: Certificate in Nanny Care	33
									P3: Certificate in Organic Farming	6
									P4: Certificate in Fashion Designing	12
									P5: Certificate in Computer Application	44
									P6: Certificate in Cyber Security	4
									P7: Certificate in AI & DS	4
62.	Mata Sito Devi College of Education, Kot Dharmu, Mansa, 151505	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Ms. Maninder Kaur, 97797-66367	M.A., M.Ed	6	P1: M.Com	0
									P2: MA(Punjabi)	1
									P3: MA(English)	1
									P4: B.Com (Digital)	1
									P5: BA(Liberal Arts)	3
									P6: Certificate in Computer Application	0
63.	Govt. College, Dera Bassi, S. A. S. Nagar, 140507	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Govt	Mr. Avtar Singh, 9465411721	M.Phil (Pbi)	2	P1. Certificate Course in Creative Writing and Content Development	17
									P2. Certificate in IT Enabled Services	24
64.	Khalsa College (ASR) of Technology and Business Studies, Mohali,	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Dr. Manveer Kaur, 7986300645	Ph.D	8	P1. Certificate Course in Artificial Intelligence & Data Sciences.	8

	160059									
									P2. Certificate Course in GST Filing and Practice	2
									P3. Certificate in Digital Marketing.	13
									P4. Certificate in Value and Learning of Sikhism.	0
									P5. Certificate Course in Entrepreneurship, Creativity and Innovation in Business.	7
									P6. Certificate Course in Multimedia Animation.	2
									P7. Certificate/ Diploma in Fashion Designing.	0
									P8. Certificate Course in Office Automation and E-Governance	2
65.	Dashmesh Khalsa College, Zirakpur, Mohali, 140603	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Ms. Mala Malik, 7837029900	MCA, M.Phil., 5 UGC-NET		P1. Diploma in IT Enabled Services	0
									P2. Certificate/ Diploma in Accounting & Taxation.	0
									P3. Certificate in Creative Writing & Content Development	0
									P4. Certificate in Embroidery	0
									P5. Certificate in Nanny Care	2
66.	Govt. College, Sri Muktsar	1 JGND PSOU, Patiala	Yes	Panjab University, Chandigarh	Govt	Ms. Gurmeet Kaur, 9855456600	M.Phil.	1	P1. Certificate Course in IT Enabled	25

HEI ID: HEI-P-DEB-2020 Name of HEI: JGND-PSOU, Patiala Type of HEI: State Open University

	Sahib, 152026								Services	
67.	RRMK Arya Mahila Mahavidyal aya, Pathankot, 145001	1 JGND PSOU, Patiala	Yes	Guru Nanak Dev University, Amritsar,	Aided	Dr. Tarun Mahajan, 9988011997	Ph.D	5	1. Certificate Course in IT enabled Services	3
									2. Certificate Course in Creative Writing and Content Development	10
									3. Certificate Course in GST Filing and Practice	11
									4. Certificate Course in Embroidery.	0
									5. Certificate Course in Food Processing & Preservation.	0
68.	Govt. Ripudaman College, Nabha, PTA, 147201	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Govt	Ms. Kalpna Jehanna Batra, 98720- 06464	B.Sc (med), M.A, M.Phil. (Eco), UGC- NET	4	1. Diploma in Office Automation and E- Governance.	0
									2. Diploma in Software Development and Programming	9
									3. Diploma in Artificial Intelligence & Data Sciences.	4
									4. Diploma in Accounting and Taxation.	14
69	Govt. Kirti College, Nial Patran, PTA, 147105	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Govt	Mr. Manoj Kumar, 7973154113	M.Phil (CA), MCA, M.Sc. (IT). Ph.D (Pursuing)	3	1. Diploma Course in Office Automation and E- Governance.	30
									2. Certificate Course in Creative Writing and	8

HEI ID: HEI-P-DEB-2020 Name of HEI: JGND-PSOU, Patiala Type of HEI: State Open University

									Content Development.	
									3. Certificate Course in GST filing and Practice.	2
70.	Govt. Bikram College of Commerce, Patiala, 147001	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Govt	Dr. Rajni Bala, 9914683644	Ph.D, UGC-NET, M.Phil.	3	1. Certificate Course in Retail and Sales Management Skills	33
									2. Certificate Course in Business Etiquette and Professionalism	15
									3. Certificate Course in IT enabled Services	16
71.	Govt. (State) College of Education, Patiala, 147001	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Govt	Dr. Rupinder Kaur Sohi, 9914002599	Ph.D (Edu.)	1	1. Diploma Course in Office Automation and E-Governance.	15
72.	Govt. Mohindra College, Patiala, 147001	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Govt	Dr. S.B Sharma, 9417149941	Ph.D	1	1. Certificate Course in Office Automation and E-Governance.	35
73.	Adarsh Degree College for Girls, Dhainthal, Patiala, 147101	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Mr. Simranjeet Singh, 9023559017, 9781743899	MA, UGC-NET & M.Phil Eco, Ph.D Eco (Pursuing)	1	P1: Certificate in Care Giver	0
74.	Universal College, Patran, Patiala	1 JGND PSOU, Patiala	Yes	MRSPTU, Bathinda	Pvt	Ms. Lovepreet Kaur, 8146962043	MBA	5	P1: Diploma in Office Automation and E-Governance	2
									P2: Certificate in Embroidery	1
									P3: Diploma in Horticulture	0
									P4: BA (Liberal Arts)	0

HEI ID: HEI-P-DEB-2020 Name of HEI: JGND-PSOU, Patiala Type of HEI: State Open University

									P5: Certificate in Nanny Care	0
75.	Govt. Shivalik College, Naya Nangal, Rupnagar, 140126	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Govt	Smt. Darshan Kaur, 8264856478	M.A., M.Phil	2	P1. Certificate Course in Computer Aided Accounting	62
									P2. Certificate in Digital Marketing.	37
76.	Govt. College, Ropar, 140001	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Govt	Dr. Jatinder Kumar, 9501002385	Ph.D	1	1. Diploma in Fashion Designing.	10
77.	Govt. College, Mahain, Sri Anandpur Sahib, Rupnagar, 140133	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Govt	Dr. Dilraj Kaur, 7973257944	Ph.D (Sociology)	1	P1. Certificate Course in Fashion Designing	0
78.	Bibi Sharan Kaur Khalsa College, Sri Chamkaur Sahib, Rupnagar, 140112	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Prof. Madhu Dhadwal, 97794-62829 7889219092	M.Phil.	3	P1: Certificate in Fashion Designing	9
79.	Govt. Ranbir College, Sangrur, 148001	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Govt	Sh. Jagsir Singh, 9815250133	M.Phil.	3	1. Diploma Course in Software Development and Programming	154
									2. Certificate Course in Entrepreneurship, Creativity and Innovation in Business	0
									3. Diploma in Fashion Designing	32
80.	S.U.S. Govt. College, Sunam, Sangrur,	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Govt	Dr. Parminder Kaur, 8427754859	Ph.D	4	1. Certificate Course in IT enabled Services.	46

	148028									
									2. Certificate Course in Business Etiquettes and Professionalism.	33
									3. Certificate Course in GST Filing and Practice.	24
									4. Diploma in Fashion Designing.	8
81.	Desh Bhagat College, Bardwal, Dhuri, Sangrur, 148024	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Aided	Dr. Ravneet Kaur,9464763181	Ph.D	8	P1: Certificate Course in GST Applications	26
									P2: Certificate Course in Computer Aided Accounting	26
									P3: Certificate in Fashion Designing	22
									P4: Certificate in Digital Marketing.	30
									P5: Certificate in Creativity & Innovation in School Education	28
									P6: Certificate Course in Creative Writing and Content Development	39
									P7: Certificate in Care Giver	33
									P8: Certificate in Nanny Care	81
82.	KCT Group of Colleges, Fatehgarh, Lehara, Sangrur, 148031	1 JGND PSOU, Patiala	Yes	Punjabi University Patiala	Pvt	Sh. Manoj Goyal,9876242487	M.Tech.	8	P1: BA(Liberal Arts)	84

									P2: B.Com (Digital)	7
									P3: B.Sc (DS)	2
									P4: MA(English)	16
									P5: MA(Punjabi)	10
									P6: M.Com	5
									P7: Certificate/Diploma in Nanny Care	0
									P8: Certificate/Diploma in Computer Applications	4
83.	SDS Govt. College, Jadla, Shaheed Bhagat Singh Nagar, 144515	1 JGND PSOU, Patiala	Yes	Guru Nanak Dev University, Amritsar,	Govt	Ms. Priya Bawa, 9646627744	M.P.Ed., UGC-NET	1	P1. Certificate in Computer Application	16
84.	S.G.A.D. Govt. College, Tarn Taran, 143401	1 JGND PSOU, Patiala	Yes	Guru Nanak Dev University, Amritsar,	Govt	Dr. Gurinderjit Kaur, 9888288967	Ph.D (Eco.)	1	1. Certificate Course in IT enabled Services	0
85.	Mata Ganga Girls College, Tarn Taran, 143401	1 JGND PSOU, Patiala	Yes	Guru Nanak Dev University, Amritsar,	Aided	Mrs. Harpreet Kaur, 7986174505	M.A Music (I) & (vocal)	1	1. Diploma in Fashion Designing.	17
86.	Guru Gobind Singh Khalsa College, Sarhali, Tarn Taran, 143401	1 JGND PSOU, Patiala	Yes	Guru Nanak Dev University, Amritsar,	Aided	Sh. Jaspal Singh, 9878068015	M.Tech	7	P1: Diploma in IT Enabled Services.	35
									P2: Certificate in GST Filling and Practice	1
									P3: Diploma in Fashion Designing	5
									P4: Certificate/Diploma in Nanny Care	31

									P5: Certificate/ Diploma in Care Giver	17
									P6: MA(Punjabi)	4
									P7: MA (English)	7

Note: In case of Science Programmes, programmes shall be offered from the Head Quarters and/or only from such Learner Support Centres which are offering same programme under conventional mode atleast for seven years.

Whether LSC is offering same programme under conventional mode	If Yes, then years since when being taught in conventional mode	No. of years	7 years condition complied Yes/No
YES	More than 7 years	More than 7 years	YES

6.4 Off campus details (For Deemed to be University)

Sr. No.	Name & Address of Offcampus (Pin Code)	Approval of Govt of India through notification published in the Official Gazette	Name and Contact Details of Coordinator and Counselor	Qualification of Coordinator and Counselor	No. of Counsellors	Programmes offered	Total Enrolled student.
1.	-----NA---						
N							

6.5 Delivery of Self-Learning Material

Delivery of Self Learning Material to learners for ODL programmes as defined in Annexure-VI and Annexure-VII of Regulations

Type	Date of Admission (for July and	Date SLM	of
	January) Date of Admission for July 2023 Session: 20.10.2023 Date of Admission for		learners within a fortnight from the date of admission

	Jan. 2024 Session: 31.03.2024		
Printing Material		15.07.2023 to 30.07.2023(July 2023 Session) 01.02.2024 to 15.02.2024 (Jan 2024 Session)	YES
Audio-Video Material		15.07.2023 to 30.07.2023(July 2023 Session) 01.02.2024 to 15.02.2024 (Jan 2024 Session)	YES
Online Material			YES
Computer based Material		15.07.2023 to 30.07.2023(July 2023 Session) 01.02.2024 to 15.02.2024 (Jan 2024 Session)	YES

6.6 Whether any course in a particular programme was allowed through OER/

Massive Open Online Courses: Y/N

a. Provide details as under:

S. No.	Programme Name	Courses allowed through OER/ MOOC	Name of Platform	Name of HEI offering the course (if any)	Duration of the Course	No. of Credits assigned to the Course	Percentage of total courses in a particular programme in a semester wise – programmes wise)
NA							

b. Upload approval of statutory authorities of the Higher Educational Institution:

Upload

----NA-----

Part – VII: Self Regulation through disclosures, declarations and reports

7.1 Compliance status of Regulations 9 of UGC (ODL Programmes and Online Programmes) Regulations, 2020– Self-regulation through disclosures, declarations and reports

S.No.	Provision	Complied Yes/No with explicit link address	If no. Reason s,thereof
1.	Joint declaration by authorised signatories, Registrar and Director of Centre for Internal Quality Assurance has been displayed on HEI website authenticating that the documents from Sr. No. ‘2’ to ‘17’ have been uploaded on the HEI website?	Yes Refer Annexure VII (Page No. 1)	
	Uploading of the following on HEI website	https://psou.ac.in/asset/docs/ciqa/Joint%20declaration%20by%20authorised%20signatories.pdf	
2.	The establishing Act and Statutes there under or the Memorandum of Association, as the case may be or both, of the Higher Educational Institution, empowering it to offer programmes in Open and Distance Learning mode	Yes Microsoft Word - ACT 2019 of JAGAT GURU NANAK DEV PSOU PATIALA	
3.	Copies of the letters of recognition from Commission and other relevant statutory or regulatory authorities	UGC DEB Approval M.Sc. Computer Science.pdf (psou.ac.in) UGC Deb Approval MA English.pdf (psou.ac.in) UGC DEB Approval 03 UG Prog.pdf (psou.ac.in) UGC DEB Approval 03 UG	

		Prog.pdf (psou.ac.in) UGC DEB Approval_02 PG Prog.pdf (psou.ac.in)	
4.	Programme details including brochures or programme guides inter alia information such as name of the programme, duration, eligibility for enrolment, programme fee, programme structure	Yes Programmes offered Jagat Guru Nanak Dev Punjab State Open University, Patiala (psou.ac.in)	
5.	Programme-wise information on syllabus, suggested readings, contact points for counselling/mentoring, programme structure with credit points, programme- wise faculty details, list of supporting staff, list of Learner Support Centres with addresses and contact details (for Open and Distance Learning mode), their working hours and counselling (for Open and Distance Learning mode) Schedule;	Yes Programmes offered Jagat Guru Nanak Dev Punjab State Open University, Patiala (psou.ac.in) Study centre https://psou.ac.in/learning_centers	
6.	Important schedules or date-sheets for admissions, registration, re-registration, counselling/mentoring, assignments and feedback thereon, examinations, result declarations etc.	Yes Welcome to Online Admission Portal Jagat Guru Nanak Dev Punjab State Open University, Patiala (psou.ac.in) https://psou.ac.in/learning_centers	

7.	The feedback mechanism on design, development, delivery and continuous evaluation of learner-performance which shall form an integral part of the transactional design of the Open and Distance Learning mode programmes and shall be an input for maintaining the quality of the programmes and bridging the gaps, if any	Yes Student feedback form Annexure II (Page No.9-12)	
8.	Information regarding all the programmes recognised by the Commission	ODL List 2023 24.pdf (ugc.ac.in) page no 51-52	
9.	Data of year-wise and programme-wise learner enrolment details in respect of degrees and/or post graduate diplomas awarded	https://psou.ac.in/asset/docs/ciqa/Data Jul23 Jan24.pdf	
10.	Complete information about 'Self Learning Material' including name of the faculty who prepared it, when was it prepared and last updated for Open and Distance Learning Programmes;	Yes https://student.psou.ac.in/Login	
11.	A compilation of questions and answers under the head 'Frequently Asked Questions' with the facility of online interaction with learners providing hyperlink support for Open and Distance Learning Programmes	Yes https://psou.ac.in/asset/docs/files/20230823152605c7f79af36f.pdf	
12.	List of the 'Learner Support Centres' along with the number of learners who shall appear at any examination centre and details of the Information and Communication Technology facilities available for conduct of examination in a fair and transparent manner, for Open and Distance Learning programmes	Yes Please refer point 6.3 of CIQA Annual Report for list of LSCs with no. of learners and for details of the Information and Communication Technology facilities available for conduct of examination in a fair and transparent manner, please refer Annexure VII (Page No.3-8)	

13.	List of the 'Examination Centres' along with the number of learners in each centre, for Open and Distance Learning programmes	Yes Annexure VII(Page No.3-8)	
14.	Details of proctored examination in case of end semester examination or term end examination of Open and Distance Learning programmes	Yes Annexure VII(Page No.2)	
15.	Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations or term end examinations, etc	Yes Annexure II (Page No.1-2)	
16.	Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by Centre for Internal Quality Assurance		No. This is a new university admission of first batch has started from Aug 2021. Academic audit is yet to be conducted.

Part – VIII: Admission and Fees

8.1 Compliance status of ‘Admissions and Fees’ – As per Regulations 14 of UGC (ODL Programmes and Online Programmes) Regulations, 2020

S.No.	Provision	Whether being complied Yes/No
1.	The intake capacity under Open and Distance Learning mode for a programme under science discipline to be offered by a Dual Mode University shall be three times of the approved intake in conventional mode and in case of Open University, it shall be commensurate with the capacity of the Learner Support Centres (for Open and Distance Learning only) to provide lab facilities to the admitted learners:	Yes
2.	Enrolment of learners to the Higher Educational Institution, for any reason whatsoever, in anticipation of grant of recognition for offering a programme in Open and Distance Learning mode, shall render the enrolment invalid	Yes
3.	A Higher Educational Institution shall, for admission in respect of any programme in Open and Distance Learning mode, accept payment towards admission fee and other fees and charges- (a) as may be fixed by it and declared by it in the prospectus for admission, and on the website of the Higher Educational Institutions; (b) with a proper receipt in writing issued for such payment to the concerned learner admitted in such Higher Educational Institutions; (c) only by way of online transfer, bank draft or pay Order directly in favour of the Higher Educational Institution.	Yes

4.	It shall be mandatory for the Higher Educational Institution to upload the details of all kind of payment or fee paid by the learners on the website of the Higher Educational Institution.	Yes
5.	<p>The fee waiver and/or scholarship schemes for Scheduled Caste, Scheduled Tribe, Persons with Disabilities category of learners and students from deprived section of society shall be in accordance with the instructions or orders issued by Central Government or State Government:</p> <p>Provided that a Higher Educational Institution shall not engage in commercialisation of education in any manner whatsoever, and shall provide for equity and access to all deserving learners</p>	Yes
6.	<p>Admission of learners to a Higher Educational Institution for a programme in Open and Distance Learning mode shall be offered in a transparent manner and made directly by the Head Quarters of the Higher Educational Institution which shall be solely responsible for final approval relating to admissions or registration of learners:</p> <p>Provided that a Learner Support Centre shall not admit a learner to any programme in Open and Distance Learning for or on behalf of the Higher Educational Institution</p>	Yes
7.	<p>Every Higher Educational Institution shall–</p> <p>(a) record Aadhaar details or other Government identifier(s) of Indian learner and Passport for an</p>	Yes

	<p>International Learner;</p> <p>(b) maintain the records of the entire process of selection of candidates, and preserve such records for a minimum period of five years;</p> <p>(c) exhibit such records as permissible under law on its website; and</p> <p>(d) be liable to produce such record, whenever called upon to do so by any statutory authority of the Government under any law for the time being in force.</p>	Yes
8.	Every Higher Educational Institution shall publish, prior to the date of commencement of admission to any of its programme in Open and Distance Learning mode, a prospectus (print and in e-form) containing the following for the purposes of informing those persons intending to seek admission to such Higher Educational Institutions and the general public, namely, as mentioned at sr. no. '8(a)' to '8(k)' below	
8. (a)	Each component of the fee, deposits and other charges payable by the learners admitted to such Higher Educational Institutions for pursuing a programme in Open and Distance Learning mode, and the other terms and conditions of such payment	Yes
8. (b)	The percentage of tuition fee and other charges refundable to a learner admitted in such Higher Educational Institutions in case such learner withdraws from such Higher Educational Institutions before or after completion of programme of study and the time within, and the manner in, which such refund shall be made to the learner	Yes
8. (c)	The number of seats approved in respect of each programme of Open and Distance Learning mode,	Yes

	which shall be in consonance with the resources	Yes
8. (d)	the conditions of eligibility including the minimum age of a learner in a particular programme of study, where so specified by the Higher Educational Institution	Yes
8. (e)	The minimum educational qualifications required for admission in programme(s) specified by the Commission or relevant statutory authority or councils, or by the Higher Educational Institution, where no such qualifying standards have been specified by any statutory authority	Yes
8. (f)	The process of admission and selection of eligible candidates applying for such admission, including all relevant information in regard to the details of test or examination for selecting such candidates for admission to each programme of study and the amount of fee to be paid for the admission test	Yes
8. (g)	Details of the teaching faculty, including therein the educational qualifications and teaching experience of every member of its teaching faculty and also indicating therein whether such member is employed on regular or contractual basis or any other	Yes
8. (h)	Pay and other emoluments payable for each category of teachers and other employees	Yes
8. (i)	Information in regard to physical and academic infrastructure and other facilities, including that of each of the learner support centres (for ODL programmes) and in particular the facilities accessible by learners on being admitted to the Higher Educational Institution	Yes

8. (j)	Broad outline of the syllabus specified by the appropriate statutory body or by higher educational institution, as the case may be, for every programme of study	Yes
8. (k)	Activity planner including all the academic activities to be carried out by the higher educational institution during the academic sessions	Yes
9.	Higher Educational Institution shall publish information at sr. no. '8' above on its website, and the attention of the prospective learners and the general public shall be drawn to such publication on its website and Higher Educational Institution admission prospectus and the admission process shall necessarily be over within the time period mentioned in the Commission Order	Yes
10.	No Higher Educational Institution shall, directly or indirectly, demand or charge or accept, capitation fee or donation, by way of consideration for admission to any seat or seats in a programme of study conducted by it	Yes
11.	No person shall, directly or indirectly, offer or pay capitation fee or give any donation, by way of consideration either in cash or kind or otherwise, for obtaining admission to any seat or seats in a programme in Open and Distance Learning mode offered by a Higher Education Institution	Yes
12.	No Higher Educational Institution, who has in its possession or custody, any document in the form of certificates of degree, diploma or any other award or other document deposited with it by a person for the	Yes

	purpose of seeking admission in such Higher Educational Institution, shall refuse to return such degree, certificate award or other document with a view to induce or compel such person to pay any fee or fees in respect of any programme of study which such person does not intend to pursue or avail any facility in such Higher Educational Institution	Yes
13.	In case a learner, after having admitted to a Higher Educational Institution, for pursuing any programme in Open and Distance Learning mode subsequently withdraws from such Higher Educational Institution, no Higher Educational Institution in that case shall refuse to refund such percentage of fee deposited by such learner and within such time as notified by the Commission and mentioned in the prospectus of such Higher Educational Institution	Yes
14.	No Higher Educational Institution shall, issue or publish- (a) any advertisement for inducing learners for taking admission in the Higher Educational Institution, claiming to be recognised by the appropriate statutory authority or by the Commission where it is not so recognised; (b) any information, through advertisement or otherwise in respect of its infrastructure or its academic facilities or of its faculty or standard of instruction or academic or research performance, which the Higher Educational Institution, or person authorised to issue such advertisement on behalf of the Higher Educational Institution knows to be false or not based on facts or to be misleading	Yes

Part – IX: Grievance Redressal Mechanism

9.1 Compliance status of ‘Grievance Redressal Mechanism’ – As per Annexure - X of UGC (ODL Programmes and Online Programmes) Regulations, 2020

HEI shall mention the mechanism put into place along with brief details of grievances received and actions taken thereof. Also mention that how the learners have been made aware about this mechanism.

The University is using e-Governance suite provided by Ministry of Education (Samarth). All the grievances of students, faculty and guests are taken through the samarth portal in online mode. This link is available on the university website for the easy access of the students/ persons. The Grievance Redressal Committee sends the grievance to the related person/ department and action on redressal of the grievance is intimated to the aggrieved through samarth portal online.

9.2 Details of Grievance received

Numbers of Grievance Received	Numbers of Grievance Resolved
0	0

9.3 Complaint Handling Mechanism

HEI shall mention the mechanism adopted for Complaint Handling Mechanism as per Regulations. Also, mention details of Nodal Officers.

In an endeavor to provide better services to the students and employees of PSOU and thereby to make free from grievances, the university has constitute "Internal Complaint Committee". The committee looks into complaints and find solutions to their problems in their academic pursuit. Students can submit their complaints in writing to the Online Students Grievance Redressal Portal of Samarth (MoE initiative) of Samarth (MoE initiative) Link: <https://psou.samarth.ac.in/index.php/pgportal/grievancepublic/public> With reference to 566th meeting of UGC held on 23rd February, 2023, new e-Samadhaan online portal at <https://samadhaan.ugc.ac.in/Home/Index> for submitting their complaints/ grievances has been circulated among students and other stakeholders

9.4 Details of Complaints received from UGC (DEB)

Numbers of Complaint Received	Numbers of Complaint Resolved	Whether Complaint was resolved within stipulated time i.e. 60 days? (yes/No)
0	0	NA

Part – X: Innovative and Best Practices

10.1 Innovations introduced during academic year

The university is providing digital content to the students of various program started by university. The faculty has produced SLM's and in house videos for the benefit of students.

10.2 Best Practices of the HEI

1. University is offering its educational programs at undergraduate and postgraduate level to the Jail inmates of the Punjab State under Sikhya Daat program so as to have their skill building.
2. University has extended the benefits of educational program to the differently abled students of Punjab State so that they are not deprived of higher education.

<https://psou.ac.in/asset/docs/deb/Best-Practices-of-JGND-PSOU.pdf>

10.3 Details of Job Fairs conducted by the HEI

For Training and Placement of students studying in different programs, online awareness programs are held from time to time.

10.4 Success Stories of students of ODL mode of the HEI

Certain programs of university like Digital Marketing, AI and DS and Cyber Security are popular among the students. Students already in their jobs are pursuing these courses.

10.5 Initiatives taken towards conversion of SLM into Regional Languages

In case of various degree programs offered by university, SLM is being translated into Punjabi language. The faculty of university is engaged in the translation work of SLM into Punjabi language.

10.6 Number of students placed through Campus Placements

The first batch is about to pass out hence not applicable

10.7 Details of Alumni Cell and its activity

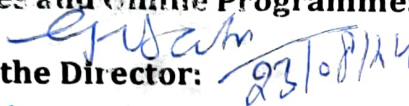
The first batch is about to pass out hence not applicable

10.8 Any other Information

1. The no. of LSC has increased to many fold.
2. University is applying for starting new programs like MA Economics, B.Com. (Hons. (Accounting and Taxation), B.A. and B.C.A. (Hons.) programmes as per NEP guidelines.

DECLARATION

I hereby declare that the information given above and in the enclosed documents is true, correct and nothing material has been concealed therein. In case information provided is found to be contrary to the fact, it will result in cancellation of recognition to offer ODL programmes, along with initiation of action as per provision of the UGC (ODL Programmes and Online Programmes) Regulations, 2020 and its amendments.


Signature of the Director: 

Name: Dr. G. S. Batra

Seal:

Date:

Director-CIQA
Jagat Guru Nanak Dev
Punjab State Open University
Patiala - 147001(PB) INDIA

Signature of the Registrar: 

Name: Dr. P. S. Kehra

Seal:

Date:

Registrar
Jagat Guru Nanak Dev
Punjab State Open University
Patiala

Note: Kindly take the print out of dully filled CIQA report and submit it to UGC DEB office (after getting it approved by Statutory Authorities of the HEI) and upload the same on HEI's website also. Please refer provisions regarding CIQA mentioned in UGC (ODL Programmes and Online Programmes) Regulations, 2020 and its amendments.